



Wexford Children & Young People's Services Committee: Services Update

Services are adapting to comply with HSE guidance during Coronavirus COVID-19 restrictions and have adopted alternative service arrangements.

The information on services below is correct as at **September 17th 2020** but may change at short notice.

For further information on services and supports see www.wexfordcypsc.ie and <http://www.wexfordcypsc.ie/wexford-parents-hub>.

Service Name	Service Update	Contact Details	Tel / Email / Web
Barnardos	<p>Barnardos is operating and phone lines are operating as usual. Wexford Parents Hub is operating a phone service and has a social media presence. Barnardos is taking referrals and providing services in Barnardos Enniscorthy centre and home visits have resumed</p> <p>The office is open for staff and service users via appointment.</p>	<p>Catherine Mc Curdy Project Leader Karen Mooney (Parents Hub)</p> <p>See Resources section for details of National Helpline launched last week.</p>	<p>Phone 053 9236342 (Enniscorthy office) Email : info.wexford@barnardos.ie</p> <ul style="list-style-type: none"> • Catherine McCurdy, Project Leader - : 0867807545 • Leanne Crowe – 086 033 3183 • Karen Mooney – 086 0491118 • Jodie Gillies – 086 040 3136 • Annette Dowling - 087 647 2019 • Diane Lackey 086- 0413291
Bridgetown School Completion Programme	<p>Bridgetown SCP is currently supporting young people and parents with the return to school.</p>	<p>Sharon Grace</p>	<p>085 8568144 sharon.grace@scp.ie</p> <p>https://www.facebook.com/Bridgetown-School-Completion-Programme-101361171514919/</p>

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Bunclody / Enniscorthy SCP	Bunclody/Enniscorthy SCP are currently supporting students and parents with the return to school. Working with students and parents face to face and remotely.	Paula Busher Gatell	Contactable on 086-827 8424. Email bunclodyenniscorthyscp@gmail.com Facebook page Bunclody/Enniscorthy SCP
Comhairle na nÓg	Peer support and encouragement. Young people recognise their responsibility as leaders in the community. They have come together online to explore ways of getting the messages of to their peers. They have prepared a video, which they will circulate through their advisory groups and on social media platforms.	Paula Kelly	Phone : Paula Kelly - 089 4813144 Email : Paula.kelly@fdys.ie
Community Based Drugs Initiative	CBDI service still operational. Working remotely during office hours (9am-5pm, Monday to Friday)	John Paul O'Neill	Phone : 085-8053978 Email : johnpauloneill@fdys.ie
Coolcots Community Youth Project	Google hangout being used to continue Youth Groups in the evening. (Virtual sessions). Registered young people have been contacted and given details of this online service provision. One to one work with targeted and those identified as at risk continues, over telephone. Young People in project are keeping in touch and updating on their activities.	Debbie Roche Eimear McMahon Kris McGuire	Phone : 086 7860180 Debbie.roche@fdys.ie Eimear.mcmahon@fdys.ie Kris.mcguire@fdys.ie www.f dys .ie facebook
Tusla Education Support Service (TESS)	Educational Welfare Service - EWOs are available by phone/email for advice and assistance. If people contact Sheila Clarke at 087 9853183, she can direct to the relevant EWO for their area. A FAQ about school return has gone live on TUSLA website, https://www.tusla.ie/tess/faqs/	Sheila Clarke	Phone : 087 9853183

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Enniscorthy Community Youth Project (FDYS)	<p>Registered young people have been contacted and given details of online service provision. One to one work with targeted and those identified as at risk continues, over telephone. Young People in project are keeping in touch and updating on their activities. Online Group work is being organised through social media. TBC, more details to follow.</p>	<p>Pilar Loring Paula Kelly</p>	<p>Phone Pilar – 087 7817059 Pilar.loring@fdys.ie</p> <p>Paula Kelly - 089 4813144 Paula.kelly@fdys.ie</p>
<p>FDYS -Cloister Youth Café -LGBT+ Groups -Detached Youth Work</p> <p>See below for CYPSC Partner Brief on Simplified Contact System</p>	<p>During the pandemic, we want to remind people that what we are doing stays the same, how we are doing it is slightly different. Our groups and projects are all being carried out virtually, through Google Hangouts/ Zoom and a variety of other social media/ virtual platforms. Whilst our current young people and project members are aware of this and are engaging with these services, we want to get the word out there that new members and young people who wish to join any of our groups are more than welcome.</p> <p>In particular, as detached workers (engaging with young people outside of the project and with young people who are not/ do not, for whatever reason, engage in services) we want to get the word out to as many people as possible that we are available online and would be more than happy to set up a group online to engage with these young people. We happily accept referrals too.</p>	<p>For phone numbers/ details of all other FDYS projects across the county, people can contact the FDYS Facebook Page and reach Youth Information who will signpost them to the service they wish to contact.</p> <p>We are here to help and information on all of our groups, dates, times are updated on our social media and website daily. People are most welcome to ring or message the above numbers for any queries or information during this time and new people are always welcome.</p>	<p>www.fdys.ie</p> <p>Facebook: FDYS County Wexford (people can directly message the page too)</p> <p>Instagram: @ fdysyouthservices</p> <p>Detached workers number: 086 464 5573</p> <p>Cloister Youth Café number: 085 805 6697</p> <p>LGBT+ Worker number: 086 464 5573/ emma.whitty@fdys.ie</p>

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FDYS Traveller Inclusion Programme	Service still operating from Drumgoold Upper Community House to help members of the Traveller community around service information, form filling or enquiries re: Covid 19 pandemic. Access to house for worker only, assistance will be provided through gates at a social distance. Any forms that need to be completed can be left in letter box and they will be attended to.	Robbie Sludds	Phone : 085 8011895 (Monday - Friday 10am - 6pm)
Gardai	Can be contacted for Covid-Related issues : generally working from 7am-7pm. If it's an out of hours emergency contact 999 or 112 or local Garda Station.	Graham Rowley Inspector	087 7902264
Gorey Community Youth Project (FDYS)	Registered young people have been contacted and given details of online service provision. One to one work with targeted and those identified as at risk continues, over telephone. Young People in project are keeping in touch and updating on their activities.	Nadine O'Brien	085 8898047 Nadine.Obrien@fdys.ie www.fdys.ie
Gorey Family Resource Centre	Gorey FRC is currently closed to the public until Monday 30 th March. Staff members are available to answer queries on the phone between 10am and 1pm daily. Maintaining contact with clients on phone and via email. Using Facebook as a communication tool with the community.	Anita Carroll (Manager)	053 9489017

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Gorey Youth Needs Group	During Lockdown GYNG were still in operation however services were redesigned in a way that they could delivered online using various platforms, mainly Zoom and Discord. The Facebook page was also very active and the messaging service allowed young people to have a direct line with Youth Workers. GYNG followed official Guidance for the Youth Sector and service provision changed based on the phases in the Governments Road Map out of Lockdown. On the 8 th of June small groups of four resumed face to face and this then increased to groups of 12 outdoors. As of the 24 th of August Official Guidance for Youth Organisations on resuming full service now permits GYNG to facilitate group work indoors with groups of 12. GYNG are fortunate to have the space to allow for social distancing and measures have been put in place to adhere to health & safety recommendations. All Youth Groups are now operating back in the centre.	Mandi Tighe	053 9422611 info@gyng.ie Mandi.tighe@gyng.ie www.gyng.ie
HSE Suicide Resource Office	See Resources / Information section below	Tracy Nugent	Mobile: 087 9271041 Email: Tracy.Nugent@hse.ie
Probation Service	Clients of the Probation Service are to be supervised by phone contact. The Wexford team has informed clients of the situation. The service is currently not having face to face contact with clients. However all staff are available and any queries should be directed to the office number.	Michéle Weir	053 9142076

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Roma Youth & Community	Project working through online aids. Facebook and video calls being used for support.	Alex Petrovics	086 0224242 Email: alex.petrovics@fdys.ie
Raheen Family Resource Centre	<p>Raheen FRC continue to be available to support families and the community. The Childcare Centre and FRC offices re-opened to the public (apt only) Monday 29th June. We can be contacted as normal on 051 442 888.</p> <p>We will be carefully following government health advice, adhering to social distancing. We would ask callers to make contact via the listed telephone number prior to visiting the office. All other services continue to operate as usual;</p> <ul style="list-style-type: none"> -Meals on Wheels -Over the phone support/access to information -Over the phone Drop in clinic every Monday - Counselling Service - Online Parenting Programme 	Jeanette O'Neill	Tel: 051 442 888 Mob: 089 2431750 Email: manager@raheenfrc.ie
Slaney Garda Youth Diversion Programme	<p>1:1 Support continues of identified young people at risk in Enniscorthy and Gorey areas</p> <ul style="list-style-type: none"> -Digital youth work methods being considered (Screenagers) -New referrals are possible through JLO -Outreach work being done to the Gorey/ Courtown/Riverchapel areas. 	<p>Terry O'Neill</p> <p>Rachel Donoghue</p>	<p>087 935 1764</p> <p>Terry.oneill@fdys.ie</p> <p>Rachel.donoghue@fdys.ie</p>
SAFE Garda Youth Diversion Programme	Currently working remotely – making contact with participants and parents. We are also doing some one to one work via phone.	Tommy Byrne Project Co-ordinator	<p>Tommy : (087) 411 8076</p> <p>Peter : 087 2649462</p>

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Southend Family Resource Centre	Southend Family Resource Centre... All staff working from home...all groups are being kept up to date by group texts or phone calls.	Colm O'Muire Siobhán Hayden	Colm : 086-8062581 Siobhan : 086-7036310
The Ford Counselling and Psychotherapy Centre (formerly Family Life Service)	The Ford Counselling and Psychotherapy Centre has re-opened for face to face counselling and still provides telephone support for those who require it.	Michael Dillon (Manager)	053-9123086 087-1364886 www.theford.ie
Tusla PPFS	Tusla PPFS will continue to provide supports to families. All our group work has ceased until further notice.	Sinead Cronin-Daly	Sinead Cronin Daly – 086 0081092 email Sinead.cronindaly@tusla.ie or contact Sinead Joyce on 053-9259546 email sinead.joyce1@tusla.ie

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Taghmon Family Resource Centre	Open to the public with some restricted hours to accommodate support services. All individual support services have resumed.	Mary O'Loughlin	Tel: 053 9134465 Mob: 089 4449925 Email: manager@taghmonfrc.ie
South West Wexford Family Resource Centre	<p>SWWFRC staff members will be working remotely in an effort to keep our operations running smoothly and continue to provide services to our community during this time. Therefore, please be aware that effective March 16th 2020: We have cancelled all classes, meetings, events & group activities at the Ramsgrange Centre. Offices are closed and staff will be remotely monitoring and returning calls/emails as per times →</p> <p>The centre will continue to monitor guidance from health officials and post updates on Facebook / website.</p>	<p>Family Support : 10am-12pm Counselling : As agreed Youth Services : 10am-2pm Childcare : 9am-5pm REaD Courses : 10am-2pm CE Scheme : 9am-5pm Admin Queries: 10am-2pm</p> <p>General Queries : 10am-2pm</p> <p>Welfare Queries: 10am-2pm</p>	<p>087-360 5595 / familysupport@swwfrc.ie 086-155 0155 / familysupport@swwfrc.ie 087-360 5595 / fusion@swwfrc.ie 087-171 9320 / childcare@swwfrc.ie 087-098 5706 / read@swwfrc.ie 085-256 9680 / cecoordinator@swwfrc.ie 087-934 8934 / admin@swwfrc.ie</p> <p>085-256 9680 / 087 659 4460 / Email : manager@swwfrc.ie</p> <p>085-256 9680 / 087 659 4460 Email : cecoordinator@swwfrc.ie</p>

Agency Name	Agency Update	Contact	Tel / Email / Web
Tusla Child & Family Agency	<p>TUSLA remain operational at this time and can be contacted as normal on 053 9198201 should concerns for children arise.</p> <p>All child protection & welfare referrals will be processed in the normal manner. Please make referrals by using the Mandated referrals portal as the postal service may be adversely impacted.</p> <p>TUSLA offices remain open at Ely House (Wexford) & Cork Rd (Waterford). However callers should make contact in the first instance through the listed telephone number prior to presenting to an office. This will ensure service users get the appropriate level of service provision.</p> <p>TUSLA staff can also be contacted as normal by email and telephone. While services may be restricted due to health & safety considerations TUSLA will continue to ensure that children are safeguarded during these difficult times.</p> <p>If you have colleagues that need to meet with service users in the coming weeks, the following guidance information which has been developed for frontline Social Workers may be useful.</p> <p>-Click here for guidance and advice with regard to access provision. - Click here for guidance and advice with regard to home visiting.</p>		Wexford : 053 9198201

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Wexford Area Youth Service (WAYS)	Registered young people have been contacted and given details of online service provision. One to one work with targeted and those identified as at risk continues, over telephone.	Maria Brennan (Wexford Area) Gemma Cullen (Bridgetown Area) Nadine O'Brien (Rosslare Area)	085 8888 388 Maria.brennan@fdys.ie Gemma.cullen@fdys.ie Nadine.obrien@fdys.ie www.fdys.ie
Wexford County Childcare Committee	WCCC staff continue to be available to support all Early Learning and Care and School Age service providers, via phone (work mobiles) and email, operating services as normal during business hours, remotely (in line with Public Health announcements).	Deirdre Power	Deirdre : Phone 086 6060460 Email : deirdre@wexfordchildcare.ie (Monday to Friday)
Wexford Public Library Service	<p>Library Services by Appointment: All Co. Wexford library branches are open to the public for browsing by appointment only with limited capacity and limited visit duration. Full details on how to book an appointment on: https://www.wexfordcoco.ie/libraries/wexford-public-libraries-open-for-browsing-by-appointment-from-june-29th</p> <p>Book Call Service Elderly or vulnerable and cocooning citizens can request a bag of books and we will deliver directly to your door. Phone: 053-9196000 9.30-5.30 Monday to Friday.</p> <p>Mobile Libraries are not operating during July and August.</p>	<p>Contacts by phone and email will be responded to during normal opening hours Monday – Saturday 9.30-5.30pm including late nights. Please check with your local branch for late night opening hours.</p> <p>Opening Hours of all branches https://www.wexfordcoco.ie/libraries/opening-hours-and-branches</p> <p>Online Resources https://www.wexfordcoco.ie/libraries/ebooks-and-eresources</p>	<p>Branch Library Numbers & E-mail: Wexford Library: 053 9196760 / 6759 / 6750 wexfordlib@wexfordcoco.ie</p> <p>Gorey Library: 053 9483820 goreylib@wexfordcoco.ie</p> <p>Enniscorthy Library : 053 9236055 enniscorthylib@wexfordcoco.ie</p> <p>New Ross Library: 051 421877 newrosslib@wexfordcoco.ie</p> <p>Bunclody Library: 053 9375466 bunclodylib@wexfordcoco.ie</p>

	<p>Non-members may join online at https://lgma.iii.com/selfreg and will be provided with a temporary library number. You may collect your card at the library. Please ring in advance to arrange to do so.</p> <p>All overdue books and library membership have been automatically renewed and there are no fines.</p> <p>A variety of free electronic resources for adults and children members are available online such as e-books, e-magazines, e-comics, newspapers, e-learning and e-language learning.</p>		<p>For updates : Each branch library has a Facebook Page. Wexford Libraries are also on Twitter @wexlibraries, Instagram and YouTube</p>
<p>Wexford Rape Crisis</p>	<p>WRC Service continues to offer counselling and support to anyone affected by Sexual, Domestic and Gender-based violence. This is now being facilitated via telephone and on-line face to face counselling. New referrals are also being accepted via phone. Phased face to face is being reintroduced week beginning 13th July.</p>	<p>Clare Williams</p>	<p>clare@wexfordrapecrisis.com/support@wexfordrapecrisis.com. 086 1724608.</p>

<p>Community Development Team</p>	<p>New Clients are welcome for referral. We provide listening supports, moral support, access to online training, providing positive thinking tools, physical and mental health guidance</p> <p>We will support clients to link with available job opportunities particularly in the health care, retail and social care sectors. We will support these clients with preparing their CV's and job seeking skills remotely.</p> <p>Traveller and Syrian families who have been attending After School initiatives, continue to be supported with educational resources and Diarmuid Doolan is available to answer any educational or other queries they may have. Applications for the Meitheal Peer Mentoring programme are available to students on line and interviews for this year's Meitheal Leaders are being conducted by phone.</p> <p>Our team are working remotely and are available to help communities respond to the challenges at local level. We will provide clear and reliable information from trusted sources on a regular basis to groups and in particular getting health information out to the hard to reach communities and to particular marginalised group within communities. We will support local groups to respond to their local community needs safely.</p>	<p>Community Education Officer: Diarmuid Doolan</p> <p>Meitheal: Tina Kelly</p> <p>New Ross : Dubhain Kavanagh</p> <p>Gorey: John Kelly</p> <p>Enniscorthy : Lee Saunders</p> <p>Wexford : Marie Louise Byrne</p>	<p>Mobile: 0871216802 Email: ddoolan@wld.ie</p> <p>Mobile: 086 8538791 Email: tkelly@wld.ie</p> <p>Mobile: 087 7370455 Email: dkavanagh@wld.ie</p> <p>Mobile: 087 7940830 Email: jkelly@wld.ie</p> <p>Mobile: 087 603 9212 Email: lsaunders@wld.ie</p> <p>Mobile: 087 1400 544 Email: mbyrne@wld.ie</p>
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<p>Traveller Community Health Programme</p>	<p>Wexford Traveller Community Health Programme is working remotely and available to answer emails and phone calls to support the Traveller Community across County Wexford. The team have been working tirelessly to get the relevant health information out to vulnerable members of the community. Traveller specific Coronavirus (COVID-19) information and contact details are available on the WLD website and is updated regularly.</p> <p>https://www.wld.ie/wexford-travellers-stay-safe-from-covid.../</p>	<p>Rosslare : Emily O'Rourke</p> <p>North Wexford – Enniscorthy, Ferns, Bunclody and Gorey : Laura Myles</p> <p>South Wexford –New Ross, Clonroche, Taghmon and Wexford: Valerie O'Flaherty</p>	<p>Mobile: 087 794 0017 Email: eorourke@wld.ie</p> <p>Mobile : 087 1311855 lmyles@wld.ie</p> <p>Mobile : 087 0975828 voflaherty@wld.ie</p>
<p>Food Cloud</p>	<p>With the advent of COVID-19 WLD adapted our current Food Konnect Programme which was a drop in service for food parcels. We have commenced delivering food parcels directly to the homes of regular users of our Food Konnect service using resources from other WLD programmes Tus Little Jobs Service and the Warm Project. There has been an unprecedented demand from across all the WLD programmes from clients who are experiencing food poverty. We secured additional supplies from another local food bank supplier whose delivery mechanisms had ceased due to Covid-19 and we have been able to deliver in excess of 200</p>	<p>For further information e-mail cryan@wld.ie or susan@warmproject.com</p>	

	<p>additional food parcels this week alone.</p> <p>We are actively working with setting up a partnership with the Food Cloud charity to secure an increased supply of food so that we can support the direct referrals from across our programmes and so we can support additional referrals from smaller groups and organisations.</p>		
<p>Wexford School Completion Programme</p>	<p>Wexford School Completion Programme are currently working remotely . We have delivered resource packs to our most vulnerable families. We are maintaining some supports via zoom with students and maintaining one to one support and guidance via phone with parents and students . We are open to contact from any services who feel we may be able to assist in supporting young people and their families.</p>	<p>Bernie Lambert</p>	<p>Mobile : 087 9854437 Email : bernie.lambert@scp.ie</p>

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Wexford Womens Refuge	<p>Wexford Women’s Refuge provides 1 Emergency Accommodation room available for DV that adheres to the social distancing guidelines. We can relocate a number of families within the community.</p> <p>Our 24 hour free helpline continues to be operational as usual.</p> <p>We provide a drop in service face to face and our Outreach team continues to provide Court Accompaniment and other outreach services. Our staff offer ongoing support and information and assist women applying for Safety Orders.</p>	Pauline Ennis	053 9121876
Youth Counselling Service (FDYS)	<p>Vulnerable clients have been contacted and reassured that the youth counselling service continues.</p> <p>Protocols in place for counselling service to continue by telephone. Safeguarding in place</p> <p>Service is free to young people.</p>	Mairead Duffy	087 935 1725 Mairead.duffy@fdys.ie www.fdys.ie

Service	Service Update	Contact	Tel / Email / Web
Youth Information Service (FDYS)	<p>Digital Youth Information Chat Service has been launched and is available 4pm-8pm Monday – Friday.</p> <p>Youth Information continues to deliver an online service providing</p> <ul style="list-style-type: none"> -reliable, accurate and understandable information; -giving an overview of the options and possibilities available to young people; -helping young people sift through the information overload they face today; -ensuring that young people are aware of all the rights and services available to them and how to access them; -providing support in evaluating the obtained information and in identifying its quality; -guiding young people in reaching their own decisions and in finding the best options open to them; -offering different channels of communication and dialogue in order to support young people in their search for information and knowledge; 	<p>Siobhan McMahon</p> <p>Carmel O’Brien</p>	<p>085 8814259</p> <p>Siobhan.mcmahon@fdys.ie</p> <p>Carmel.obrien@fdys.ie</p> <p>www.fdys.ie</p> <p>Facebook: FDYS County Wexford</p>

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<p>Youth New Ross</p>	<p>Following the government announcement on 'Resilience and Recovery 2020-2021: Plan for Living with Covid-19' Youth New Ross will continue to deliver our services and supports in line with the restrictions announced (currently at Level 2) until further notice. A number of measures and precautions are in place and all our staff are available should you have any queries on the numbers listed below.</p> <p>Please contact us if you have anything we can help you with during these difficult times. Keep an eye out on our facebook and instagram pages for online courses, supports, youth opportunities and updates.</p>	<p>Please call/text/WhatsApp our team on the numbers below:</p> <p>YNR Youth Project: Catherine 089 4397202 Cathy 087 1172747</p> <p>YNR Family Project: Katie 087 0939296 Saoirse 086 0774123 Angela 089 4332324</p> <p>YNR Treoin GYDP Project: Siobhan 089 4451737 Paul 089 2440631</p>	<p>For further updates and more information please visit our facebook page https://www.facebook.com/YouthNewRossYNR/</p>