

Mental Health Service Provision During COVID 19 for Children, Young People, Adults and Families in the Mid West

The purpose of this document is to have list of Child, Youth and Family Mental Health Support Services that are available to children, young people, adults and parents. The list identifies what service is available, who the service is available to, and how the service can be accessed. In the current environment service delivery may change as the weeks go by. This listing will be updated on a weekly basis with a new edition circulated every month downloadable from www.connectingforlifemidwest.ie and www.cypsc.ie/resources/covid-19-.3097.html

Contents

STATUTORY MENTAL HEALTH SERVICES.....	4
HSE Specialist Perinatal Mental Health Service	4
HSE Child & Adolescent Mental Health Service (CAMHS)	4
HSE Child and Family Psychology Service	5
HSE Adult Counselling in Primary Care (CIPC).....	5
HSE Adult Mental Health Service (AMHS).....	5
HSE Mid West Advancing Recovery in Ireland Education Service (ARIES).....	5
SUICIDE, SELF-HARM AND BEREAVEMENT SUPPORT SERVICES	6
Children's Grief Centre.....	6
Pieta House, Suicide & Self Harm, Crisis and Bereavement Centre.....	6
Pieta House Suicide Bereavement Liaison Service	6
Clare Suicide Bereavement Service.....	6
Tipperary Living Links.....	6
Barnardos Bereavement Helpline	6
COMMUNITY SERVICES	7
Jigsaw Limerick.....	7
Limerick Social Service Centre	8
MyMind.....	8
GOSHH.....	8
ISPCC	9
Mental Health Ireland.....	9
Limerick Mental Health Association	9
Limerick Youth Service BE WELL Team	10
Barnardos.....	10
Croom FRC.....	12
Hospital FRC	12
Southill FRC	12

Northside FRC	12
Silver Arch FRC	12
North West Clare FRC	13
Shannon FRC	13
Killaloe/Ballina Community and FRC.....	13
West Clare FRC.....	13
Shine.....	13
SUBSTANCE MISUSE SERVICES.....	14
Community Substance Misuse Team	14
HSE Mid West Drug & Alcohol Service.....	14
SERVICES AVAILABLE IN EDUCATION SETTINGS	15
Secondary Schools	15
Youthreach and Community Training Centres.....	15
Youthreach - Kilmallock Road Campus	15
Community Training Centre – Limerick Youth Service.....	15
Céim ar Chéim – Moyross Youth Academy	16
Youthreach - Shanagolden.....	16
Youthreach - Hospital.....	16
Third Level Institutions.....	16
University of Limerick	16
Limerick Institute of Technology.....	16
DOMESTIC, SEXUAL AND GENDER-BASED VIOLENCE SERVICES	17
ADAPT Domestic Abuse Services	17
Ascend Domestic Abuse Service	17
Comhar HSE National Counselling Service.....	17
Rape Crisis Midwest.....	17
CARI.....	18
Women’s Aid.....	19
PEER LED SUPPORT SERVICES	20
GROW.....	20
Le Chéile.....	20
Aware	21
OTHER SPECIALIST SERVICES.....	22
HSE Traveller Health Unit.....	22
National Council of the Blind Ireland	22
Irish Wheelchair Association Limerick	22
OTHER USEFUL SUPPORTS.....	23
Alone	23

BelongTo	23
Bodywhys	23
ISPCC	23
Spunout.....	24
Samaritans	24
Crisis Text Line.....	24
Yourmentalhealth.ie Information Line.....	24
Limerick Sports Partnership	24
OTHER USEFUL SUPPORTS FOR PARENTS	25
Parents Support Service	25
ISPCC Support Line	25
Parentline Ireland.....	26
One Family Helpline	26

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ social media
STATUTORY MENTAL HEALTH SERVICES			
HSE Specialist Perinatal Mental Health Service	<p>The SPMHS is responsible for the prevention, detection and management of perinatal mental health problems that complicate pregnancy and the first postnatal year. These problems include both new onset problems, reoccurrences of previous problems, and those with mental health problems before they became pregnant.</p> <p>Adult mental health service for women during the perinatal period (during the pregnancy and up to 12 months post-partum). New referrals are accepted up to 6 months post-partum.</p>	<p>Referral is made via the GP, antenatal clinic appointment or via Consultant at UMHL.</p> <p>Contact phone number is 061 483116.</p>	
HSE Child & Adolescent Mental Health Service (CAMHS) <i>Specialist Mental Health Service for Children and Young people with moderate to severe mental health difficulties</i>	<p>Due to the developing situation with the ongoing spread of COVID 19 CAMHS has reduced its face to face offering as follows:</p> <ul style="list-style-type: none"> • Service Users (open cases) are being contacted to offer some reassurance as to service continuity and access arrangements if and when needed. • Regular clinics and group interventions are cancelled/deferred at present. • In certain cases in accordance with agreed prioritisation criteria ongoing intervention/support will be provided either face to face in our centres or by Video link (this will have a limited capacity when set up). • CAMHS will continue to offer its crisis intervention service on an as needs basis (Monday to Friday 9.30am-5pm). Referrals can be made as usual through a GP or the Acute Hospital. At this time the requirement for a GP referral may be waived in certain circumstances and in recognition of the additional pressures that GP services are experiencing. These referrals will be triaged on a case by case basis by telephone. • Renewal of Prescriptions: telephone the service to request and the prescription can be faxed directly to the pharmacy nominated by the service user. For service users with medical cards the requirement for prescriptions to be transcribed by the GP to the GMS form has been temporarily waived. 	<p>Monday to Friday 9.30am – 5.00pm</p> <p>Limerick City & County</p> <ul style="list-style-type: none"> • Rosbrien: 061-483388 • Newcastle West (Killeline): 069-79100 <p>North Tipperary</p> <ul style="list-style-type: none"> • Tyone, Nenagh: 067-46455 <p>Clare</p> <ul style="list-style-type: none"> • Ennis, Co. Clare: 065-6706601. <p>Please note that there is no capacity for 'walk-in' appointments.</p> <p>All enquiries or requests for appointments, letters, prescriptions etc. must be made by telephone in the first instance</p>	

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ social media
HSE Child and Family Psychology Service	Maintaining relationships with established clients through telephone. Creating packs for those on waiting list.		
HSE Adult Counselling in Primary Care (CIPC)	This service is supporting current clients and accepting new referrals from GPs and primary care team members for structured telephone counselling.	Accessible to adults over 18 with a full medical card. Referral through GP and members of the primary care team only.	
HSE Adult Mental Health Service (AMHS)	All Mental Health teams are still in operation.	Please contact the team by phone instead of attending in person if you have any queries.	
HSE Mid West Advancing Recovery in Ireland Education Service (ARIES)	<ul style="list-style-type: none"> Free online workshops on mental health and well-being. Online timetable and other information available via Facebook, Twitter and Instagram account - @MidWestARIES. Youtube videos on minding your mental health at this time – Youtube channel Mid West ARIES. <p>We can be contacted by phone or email with any queries relating to recovery education.</p>	<p>By email: Eileen.cunningham4@hse.ie or Michael.oneill8@hse.ie .</p> <p>Phone: 085 85 89 546 or 085 87 68 517.</p>	<p>Website: www.hse.ie/mwaries</p> <p>Facebook: https://www.facebook.com/MidWestAries/</p> <p>Twitter: https://twitter.com/MidWestAries</p>

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ social media
SUICIDE, SELF-HARM AND BEREAVEMENT SUPPORT SERVICES			
Children's Grief Centre <i>For school-aged children and young people affected by loss through death, separation or divorce</i>	<p>We are offering phone based support to children and young people already engaged with our services from 9.30am to 2pm, Monday to Friday.</p> <p>The Children's Grief Centre reopened on Monday 8th June, Monday to Friday, 9.30am-5pm. They have implemented the Government and HSE guidelines in relation to Covid-19.</p>	087 9851733 Monday to Friday 9.30am to 2.00pm	www.childrensgriefcentre.ie
Pieta House, Suicide & Self Harm, Crisis and Bereavement Centre	<p>Phone Counselling people who have attempted Suicide, People who have suicidal ideation, People who engage in self-harm. People bereaved by suicide.</p> <p>9am-5pm Monday 9am- 8pm Tuesday 9am-8pm Wednesday 9am- 8pm Thursday 9am – 5pm Friday</p>	061-484-444 24hr Helpline 1800-247-247	www.pieta.ie
Pieta House Suicide Bereavement Liaison Service	<p>This service will continue to support their clients and new clients by offering clients regular telephone support and check in's</p>	085-8568081	
Clare Suicide Bereavement Service	<p>We offer support to people in Co Clare who have been bereaved by suicide.</p> <p>During Covid 19 we offer phone and text support.</p>	<ul style="list-style-type: none"> • Mary or Deirdre on 086-056 5373 / 087-3698315 or • Sbs.clare@gmail.com • 7 days a week 	www.claresuicidebereavementsupport.com
Tipperary Living Links	<p>Practical help, advice and support to persons bereaved by suicide</p>	087 9693021 7 days a week	www.tipperarylivinglinks.ie
Barnardos Bereavement Helpline	<p>This helpline is open from 10am – 12pm Monday to Thursday to members of the public seeking information and support in relation to bereavement</p>	Call: 01 4732110 10am – 12pm Monday to Thursday	www.barnardos.ie

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ social media
COMMUNITY SERVICES			
Jigsaw Limerick <i>Young people aged 12 – 25 years</i> <i>Mild to moderate mental health difficulties</i>	<ol style="list-style-type: none"> Young people already engaged in our service <ol style="list-style-type: none"> We will offer an outbound phone-based support for those already engaged in our one-to-one service. For all young people aged 12-25 <ol style="list-style-type: none"> Freephone 1800 number for telephone based mental health support (due shortly) Regular postings on Covid 19 related topics on jigsawonline.ie Asynchronistic and anonymous email and messaging support Online webchats Insta live pieces For Parents and guardians <ol style="list-style-type: none"> Live webinars Peer to peer videos Online Mental Health Courses For teachers and those working with young people <ol style="list-style-type: none"> Live webinars Peer to peer videos eLearning Courses for Teachers Self care course for teachers One Good adult and self-care courses online. Jigsaw Support Line is now up and running on freefone 1800 JIGSAW (544 729). This new initiative, developed as part of our Covid – 19 responses, aims to provide free, relevant and accessible mental health support, education, advice and guidance to young people aged 12 to 25 years old, and/or their parents/concerned others who are resident in the Republic of Ireland. <p>Alongside the Support Line, we are also offering an inbound SMS and email service, both operated by a designated group of Jigsaw Clinicians. Both additional offerings aim to give all potential users various options to get in touch and initiate a request for a return call from a Jigsaw Clinician.</p>	<p>www.jigsawonline.ie</p> <p>Any new referrals have been informed of the suspended service and are currently not being offered sessions but being told they will be called back when sessions are up and running again.</p> <p>1800 JIGSAW (544729) Opening hours: Monday to Friday 1pm- 5pm.</p> <p>SMS: 086-180-3880. Opening hours: Monday to Friday 9am to 5pm.</p> <p>Email help@jigsaw.ie Opening hours: Monday to Friday 9am to 5pm.</p>	<p>All of the details are available on www.jigsawonline.ie</p> <p>Google “jigsaw online sitemap” for a list of the whole site content</p>

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ social media
Limerick Social Service Centre Young people aged 14+ <i>Mild to moderate mental health difficulties</i>	<ul style="list-style-type: none"> • Suspension of face to face counselling at present • Provision of phone and online therapy to our current clients. • Clients on our waiting list being offered ongoing phone/ongoing counselling following assessment • New referrals are being taken and assessed by phone. 	New referrals are being taken at present.	www.lssc.ie
MyMind	We currently have capacity to offer around 5,000 online appointments per month (subject to our clients, and therapists and their health condition). During the COVID-19 pandemic we extended online services to all age groups temporarily. <ul style="list-style-type: none"> • Please see document: Online service provision.pdf 	We offer online counselling sessions via video calls and phone calls. https://mymind.org/online Registrations for the service: mymind.org/register We have customer support available Mon to Fri 9am – 6pm 076 680 1060	https://mymind.org/online
GOSHH	Information and support in the areas of Gender, Orientation, Sexual Health & HIV in a remote setting. Support for professionals working with people in the areas of Gender, Orientation, Sexual Health & HIV. Online groups and workshops for LGBTI+ Youth.	Accessible over the phone or via Zoom. Contact 061 314354 to be referred to a support worker or email info@goshh.ie	www.goshh.ie www.Facebook.com/GOSHH.ie

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ social media
ISPC	<p><u>Child & Family Support Service</u></p> <ul style="list-style-type: none"> The ISPC is continuing to provide one to one support to young people and to parents. This is currently being offered over the phone or via a video link session such as Skype or Zoom. The ISPC family support service aims to build on individual coping strategies and enhance their resilience to help them deal with the challenges they are facing. For those families already linked in with this service, their support plans will continue with the ISPC Worker. We are also offering top up support to families that have worked with us in the past, who feel they need additional support at this time. Families on the waiting list, are being reviewed regularly and telephone / video link sessions are being offered if applicable. This service can continue to receive new referrals from other services, which will be assessed on a case by case basis, if support can be offered now through phone / video link or at a later date, when face to face sessions resume. 	<p>Shellie Murnane (Limerick County) 087-153-0001</p> <p>Sharon McGrath (Clare) 087 351 9425</p>	www.ispcc.ie
Mental Health Ireland	<p>Online resources and information</p> <p>Email support: info@mentalhealthireland.ie</p> <p>Phone, Mon-Fri 9am-5pm: 01 284 1166</p>	<ul style="list-style-type: none"> • www.mentalhealthireland.ie • Email support: info@mentalhealthireland.ie • Phone: Mon-Fri 9am-5pm: 01 284 1166 • Twitter @MentalHealthIrl • Facebook Mental.Health.Ireland • Instagram: mentalhealthireland • YouTube: Mental Health Ireland 	www.mentalhealthireland.ie
Limerick Mental Health Association	<p>Currently providing telephone support to members from 10am to 2pm Mon – Friday. From the 20th of April, 2020, LMHA will be providing an online women’s group and an online meditation group. Other groups will be available in other weeks.</p>	<p>By phone and laptop 0872485742</p>	www.limerickmentalhealth.ie

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ social media
Limerick Youth Service BE WELL Team <i>Young people aged 14 – 25 years</i> <i>Mild to moderate mental health difficulties</i>	<p>Be Well team approach includes:</p> <ul style="list-style-type: none"> • TherapyHub.ie is a secure and easy to use online platform which enables users to work with a therapist online. LYS has permission for therapists to use it with U18 due to our experience and expertise in this area. • BE WELL therapists also offering support by more traditional modes of communication such as phone/text/whatsapp. Sessions are being offered at usual time of face to face counselling session to offer continuity and routine to young person. • Circulation of mindfulness apps to support well-being. • Administrator will contact those on waiting list who are currently waiting for engagement. As well as being forwarded HSE guidelines on mental health promotion during COVID 19 and recommending contact with GP if deterioration in mental health, we are currently in negotiations on how to engage these young people through the medium of therapyhub.ie • YAP (youth advisory panel) Agenda items to include online games to promote self-care and how these might be circulated to other young people. • One to one support: Whatsapp/Zoom video will be used by MHW for this work. LYS guidelines of ensuring Parent/Guardian permission is sought will be strictly adhered to. 	<p>During COVID-19 crisis, we will only be offering our counselling service to existing clients and those on our waiting list.</p> <p>We will forward HSE guidelines on mental health promotion during COVID 19 to all new referrals and recommending contact with GP if deterioration in mental health.</p>	https://limerickyouthservice.com/what-we-do/about/youth-mental-health/
Barnardos - Limerick North, Limerick South and Homemaker Family Support Service	<p>Staff are continuing to provide support directly to the families open to the service. The focus of work is practical support to adapt to the changes due to the COVID-19 pandemic and includes food hampers delivered to families' homes, compiling and distributing activity packs for children etc. Staff are providing ongoing phone-based support, helping parents to: establish and maintain routines, manage crises at home and difficult family dynamics, manage school work at home, manage their own self-care and stress levels etc. Staff are continuing to work with parents in relation to underlying parenting challenges and any worries they have for their children's welfare. Staff are also continuing to work with children that had been receiving individual support through phone-contact, face-time and skype.</p>	<p>Making a Referral</p> <p>Barnardos continue to accept Referrals for Family Support from families themselves as well as from other services in contact with the family. To enquire about a referral please contact the Project Managers.</p> <p><u>By phone or email</u> Barnardos Limerick North 061-329298 info@moyross.barnardos.ie</p>	www.barnardos.ie

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ social media
	<p>Information/Advice Service: Barnardos continue to offer a phone-based information and advice service Monday - Friday in each of our Centres for parents/professionals to seek guidance in relation to issues relating to child development/family well-being.</p>	<p>Barnardos Limerick South 061-319290 info.southill@barnardos.ie</p> <p>Barnardos Homemaker Service 061- 493587 Homemaker.limerick@barnardos.i e</p> <p>Call: 1800 910 123 10.00am-2.00pm, Monday to Friday Email: parentsupport@barnardos.ie</p>	

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ social media
Croom FRC	<ul style="list-style-type: none"> Phone, FaceTime and Skype support to individuals, families and community groups in the community such as Go For Life, Men's Shed and Woman's Cave Online Parenting tips via Facebook with online videos being regularly posted Counselling via phone Mental Health referrals and check up via frequent phone calls to vulnerable members of our community 	<p>Phone, FaceTime, skype and email. 083-8646093 famysupport@croomfrc.com Skype: Lorraine Bennett</p> <p>Social distancing guidelines adhered to if necessary to meet a client.</p>	Facebook: Croom FRC
Hospital FRC	<ul style="list-style-type: none"> COVID 19 one to one phone support service with counsellors. Time limited listening and talking sessions focusing on wellbeing and tips to manage COVID 19 Counselling – phone and whats app: young people ages 11 - 18 and adults Providing family support to parents by phone and linking through social media We continue to take referrals into our next Rainbows programme which we hope to run in September. 	<p>Phone, FaceTime, and email. 087-2473762 hospitalfrc@gmail.com</p>	www.hospitalfrc.com
Southill FRC	<ul style="list-style-type: none"> We are keeping in touch with members of our Peer support groups and families during this time. 	<ul style="list-style-type: none"> Centre: 061-440250 Family Support Workers: 086-785-7663 Jimmy Prior, Coordinator: 085-125-0790 	Southill FRC on Facebook
Northside FRC	<ul style="list-style-type: none"> Counselling Adults Counselling for young people Some new referrals will be taken for people from Northside FRC catchment area. 	<p>Over the phone: Contact 061-326623 marymulcahy@northsidefrc.ie</p>	www.northsidefrc.ie
Silver Arch FRC Nenagh Co Tipperary	<ul style="list-style-type: none"> Phone and online support on a number of topics: Parent support and Family support Advice and signposting to other services/supports Counselling/adolescent psychotherapy – limited support and advice over the phone Parent advocacy (parents whose children are in care) Practical ideas to support family 	<p>Phone our main reception 0877489490 Our Social Media (Facebook/Twitter/Instagram) Website</p>	www.silverarchfrc.ie

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ social media
North West Clare FRC	<ul style="list-style-type: none"> Counselling on line and telephone support 	Facebook info@northwestclarefrc.ie 065-7071144	www.facebook.com/northwestclarefamilyresourcecentre
Shannon FRC	<ul style="list-style-type: none"> Child counselling and adult counselling online and telephone support. 	shannonfrc1@eircom.net or 061-707600	www.facebook.com/Shannon-Family-Resource-Centre-140467349301061
Killaloe/Ballina Community and FRC	<ul style="list-style-type: none"> Provide advice, information and linking with people over the phone. 	085 889 9420	
West Clare FRC	<ul style="list-style-type: none"> Counselling for Adults over phone Emergency food provision – basic supplies Signposting to services and supports Phone support to families Shopping and delivery for vulnerable people Phone support to people self isolating 	086 7524377 info@westclarefrc.ie	
Shine	<p>All in-person meetings and groups scheduled to take place will be cancelled including:</p> <ul style="list-style-type: none"> Support groups, including Phrenz, Relatives Groups and FRIENDS. Training and education groups One to one meetings with Information & Support Officers and Counsellors. <p>Shine staff will be available to offer remote support and an outreach service to people who use Shine services by phone and email during this time.</p>	<p>Mid West RDO Ann Marie Flanagan is available by phone, text: 087 7878 222 and aflanagan@shine.ie.</p> <p>Our email counselling support service phil@shine.ie will continue to be available at this time.</p>	

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ Social Media
SUBSTANCE MISUSE SERVICES			
Community Substance Misuse Team	<p>CSMT will be providing phone support and online support over the coming weeks.</p> <p>CSMT are still assessing referrals over the phone and providing care planning and key working support.</p>	<p>Phone: Main line has all staff numbers available- 061318904 and Website also has numbers-</p> <p>Concerned family members or young people can phone staff directly.</p>	www.csmt.ie
HSE Mid West Drug & Alcohol Service	<p>Telephone support by a counsellor to young person aged 14 – 25 in relation to alcohol and/or illicit drug use.</p> <p>Telephone support to concerned person / parent guardian in relation to young person's drug / alcohol use</p>	<p>Service can be contacted by phone 061 318 633</p> <p>This number covers the region</p>	

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ Social Media
SERVICES AVAILABLE IN EDUCATION SETTINGS			
Secondary Schools	Each Secondary School will have made local arrangement depending on capacity. Contact your local secondary school for further information		
Youthreach and Community Training Centres	<u>Youthreach - Kilmallock Road Campus</u> <ul style="list-style-type: none"> • Education – Organisation Support • Course work and materials in preparation for the State Examinations, i.e. Junior Cycle & Leaving Certificate Applied • Counselling support to learners if required • Notifications on developments / updates 	<p>Microsoft Teams, Post and Phone Declan Blackett, 086-045-5162 declan.blackett@lcetb.ie</p> <p>Microsoft Teams, Post Shirley O'Leary Shirley.oleary@lcetb.ie</p> <p>Text / Phone / Post Gerry Mitchell, 087-692-4176 gerry.mitchell@lcetb.ie</p> <p>PLSS SMS Declan Blackett, 086-045-5162 declan.blackett@lcetb.ie</p>	
	<u>Community Training Centre – Limerick Youth Service</u> Support and guidance to young people between the ages of 15 – 21 who attend our training centre. Continuity of delivery of education and training programmes through on-line supports.	061 412444	

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ Social Media
	<p><u>Céim ar Chéim – Moyross Youth Academy</u> Céim ar Chéim offer in-house supports to clients of the service – both day and evening programmes. Participants are receiving twice weekly check ins with keyworkers (Mondays & Fridays) and we are also rolling out 10-12 weekly sessions per group for discussion based learning using Zoom App. with their teachers.</p> <p>We are currently uploading Rest/Relaxation/Mental Health Awareness Posts to the participants Private Facebook Page.</p> <p>In relation to young people who require further supports re mental health, anxiety etc. they have weekly check ins with the counsellor each Wednesday, and also as required if contacted by keyworkers.</p>	<p>Currently the keyworkers contact all children/young people directly each Monday & Friday.</p> <p>To keep structure and prevent isolation each teacher has a session with each group weekly – 10-12 sessions per week.</p> <p>Counsellor contacts all young people directly and additional clients if identified by keyworkers.</p>	
	<p><u>Youthreach - Shanagolden</u> We are a training and education centre that provides Youthreach provision for ages 15 to 20. We facilitate QQI Level 3 Employability Skills and the 2 year Leaving Cert Applied. As present we are in contact with learners and as our centres are closed-we have set up Microsoft Teams so that staff can share resources online. Staff have also sent out hard copies of resources.</p>	<p>Over phone, an App on phone, access to a laptop or phone can help learners gain access to Microsoft Teams.</p>	
	<p><u>Youthreach - Hospital</u> Education Provider of Junior Certificate, QQI Level 3 and Leaving Certificate Applied.</p> <p>Additional supports in relation to mentoring, health and well-being promotion and counselling service for 15 – 20 year old young people</p>	<p>Over phone 061 383228 or 0879278985</p> <p>By email lorraine.oleary@lcetb.ie</p>	<p>On Facebook search Youthreach Hospital</p>
Third Level Institutions	<p><u>University of Limerick</u> Providing “drop in” support and counselling via phone, email and Skype for Business for students.</p> <p><u>Limerick Institute of Technology</u> Student Counselling Service available to all registered students.</p>	<p>Via phone, email and Skype for Business. See website for details.</p> <p>Via phone and zoom . Please phone 061 293106 or email counselling@lit.ie</p>	<p>https://ulsites.ul.ie/studentaffairs/counselling-service</p> <p>www.lit.ie/counselling</p>

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ Social Media
DOMESTIC, SEXUAL AND GENDER-BASED VIOLENCE SERVICES			
ADAPT Domestic Abuse Services	<ul style="list-style-type: none"> Refuge (restrictions are in place, so please contact helpline number before presenting) 24 hour confidential helpline - 1800 200 504 Telephone support provided by key workers – Monday to Friday (8.00am – 5.30pm) 	24 hour confidential helpline: 1800 200 504	
Ascend Domestic Abuse Service	Ascend continue to provide outreach support by women affected by domestic abuse by phone.	Helpline: 0505-23999 Co-Ordinator 087-9501299. Office hours is 9-5pm Monday to Friday.	
Comhar HSE National Counselling Service	This service is currently assessing it's capacity to support clients. <i>Counselling service for adults who have experienced trauma and abuse (emotional, physical, sexual abuse or neglect) in childhood</i>		
Rape Crisis Midwest	We have moved all clients to telephone support. <i>Information, Support to survivors of all forms of rape, sexual assault and all forms of sexual violence Forensic Medical Examination, Garda & Court accompaniment. Crisis and long term counselling.</i>	New clients can still use the Freephone 1800311511 This is checked daily Mon - Fri	Miriam Duffy miriam.duffy@rapecrisis.ie 0872981492

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ Social Media
CARI <i>Children at Risk Ireland is a Therapy Centre for children and adolescents and families affected by child sexual abuse.</i>	<p>CARI Helpline: The Helpline continues to operate and we are looking at ways to extend our hours. We are deploying staff to ensure clients can reach us.</p> <p>CARI Therapy Service: We are currently training our therapists to provide online therapy sessions.</p> <p>Parental Support Sessions: We are continuing to link with parents and carers by phone to ensure they feel supported during this difficult time.</p> <p>Advice Appointments: We will continue to provide advice appointments by phone to those that need them. Advice appointments play a vital role in protecting children. They are a support that allows parents in the initial stages of disclosure to understand what may be going on and provide the pathway to safety. We will provide this service by conducting these appointments by phone and online so that children are kept safe.</p> <p>CARI Forum: We are providing an online CARI CARES Forum for our online CARI community. Here they can use the private message option on our various social media platforms to ask one of our Play Therapists for advice. We will also provide daily tips and information about how parents can support their children and support themselves during this difficult time.</p> <p>CASS (Child Accompaniment Support Service): Our court accompaniment officers will link with families and provide them with support by phone.</p> <p>Forensic Support Service.: CARI forensic service continues to link in with families even though we are not able to be present at their visit to CASATS (Child and Adolescent Sexual Assault Treatment Service) at present. This after care service means they are not alone during this time.</p>	1890-924-567	

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ Social Media
Women's Aid	<p>Women's Aid</p> <p>Women's Aid can help you if you are experiencing emotional or physical domestic violence.</p>	<p>24 hour National Freephone Helpline on 1800 341 900</p> <p>Text service for Deaf and Hard of Hearing women available daily on 087 959 7980</p> <p>Online chat service available Monday, Wednesday and Friday, 7pm – 10pm at https://www.womensaid.ie/</p>	https://www.womensaid.ie/

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ Social Media
PEER LED SUPPORT SERVICES			
GROW	<p>Free day and evening peer support for over 18's who may be struggling with any aspect of their mental health.</p> <p>GROW have set up a six-week programme designed to help people look after their mental health during the current crisis. The initiative is entitled 'Creating Hope and Staying Positive while facing Covid-19'. The content, which includes podcasts, relaxations techniques and practical tasks, is designed to be relevant, reassuring and fun. Week 1 is now on the GROW website at https://grow.ie/category/covid-19-support/.</p>	<p>1890 474 474 or info@grow.ie</p> <p>https://grow.ie/category/covid-19-support/</p>	www.grow.ie
Le Chéile	<p>Peer support and one to one support</p> <p>From next week we will be making phone calls to our members to offer support and share information.</p>	<p>Peer Support is available by telephone 10am to 1pm Monday, Tuesday & Thursday.</p> <p>Contact Aoife 087-207-4637 or Irene 087-248-5742.</p> <p>Our phone line is open every day from 9am to 2pm call 087-2485-742.</p>	

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ Social Media
Aware	<p>Phone-in Support & Self-Care Groups Experience anxiety, mild to moderate depression, bipolar disorder or other mood related conditions? In light of #Covid19, Aware has a new Phone-in Support & Self Care Group. Find out what's involved and register here: http://bit.ly/S_Groups</p> <p>Zoom Support & Self-Care Groups Connect with others experiencing depression, anxiety, bi-polar disorder and other mood related conditions in the new Zoom Support & Self Care Group. Find out what's involved and register here: http://bit.ly/S_Groups</p> <p>Support Line Freephone Support Line 1800 80 48 48 is open 7 days a week from 10am-10pm.</p> <p>Support Mail Email supportmail@aware.ie. You can expect a response in under 24 hours, 7 days a week.</p> <p>Life Skills Online Support managing feelings of stress, worry, anxiety or depression. Find out more here: http://bit.ly/AwareLSO It's free and delivered entirely online over 8 weeks.</p> <p>Virtual Life Skills Programme In place of the face-to-face Life Skills Programme, this online supports small, practical changes to reduce some of the symptoms associated with anxiety, stress, or depression. Full details: http://bit.ly/AwareLSP</p>	<p>For all services Booking via website Or contact 01 661 7211 for assistance</p>	<p>www.aware.ie</p>

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ Social Media
OTHER SPECIALIST SERVICES			
HSE Traveller Health Unit	<ul style="list-style-type: none"> • Promotion and protection of Traveller health • Provision of Designated PHN service to the Traveller Community • Development & co-ordination of plans to protect the health of the Traveller Community during COVID-19 • Supporting Traveller Primary Health Care Programme that links with the Traveller Community & provides health information and awareness – tele health support & social media messaging via Facebook pages 	<p>Traveller Health Unit : 061 469144</p> <p>Limerick Traveller Health Advocacy Project (covering Limerick City) Eamonn Lodge, Coordinator: 086 806 6199</p> <p>West Limerick Primary Health Care Project Niamh Keating, Coordinator: 087 431 8983</p>	
National Council of the Blind Ireland	NCBI is operating a helpline to give emotional and practical support and accessible information to people with vision loss. Helpline is operating from 8am to 8pm daily	1850 33 43 53	www.ncbi.ie
Irish Wheelchair Association Limerick	<ul style="list-style-type: none"> • Telephone supports • Online support groups • Home supports • Grocery shopping • Collecting prescriptions • Delivering Info & Activity packs • Transport to Essential Appointments 	<p>Phone: 061-317234</p> <p>Email: limerick@iwa.ie</p>	www.iwa.ie

Service	Telephone Number	Email	Text	Website
OTHER USEFUL SUPPORTS				
Alone Alone provide a COVID-19 support line for older people	0818 222 024 Monday to Friday from 8am to 8pm			www.alone.ie
BelongTo The national organisation supporting LGBTI+ young people in Ireland	01 670 6223 LGBTI+ helpline; 1890 92 95 39	info@belongto.org		www.belongto.org
Bodywhys The Eating Disorder Association	1890 200 444	alex@bodywhys.ie	'SUPPORT' to 53305	www.bodywhys.ie
ISPCC The Irish Society for the Prevention of Cruelty to Children	CHILDLINE - 1800 666 666 TEENLINE (Mon - Fri 8pm-11pm, ages 13 - 18) 1800 833 634		50101	www.childline.ie
Turn To Me A space for young people to find information, and explore different ways of getting through tough times.				www.turn2me.ie

THIS DOCUMENT IS ACCURATE FOR WEEK BEGINNING: **MONDAY 22nd JUNE** (#7)

Service	Telephone Number	Email	Text	Website
Spunout Ireland's Youth Information Website				www.spunout.ie
Samaritans	116 123	jo@samaritans.org		www.samaritans.org
Crisis Text Line			Text 'TALK' to 086 1800 280	
Yourmentalhealth.ie Information Line Freephone or browse website anytime to find supports and services near you.	1800 111 888			www.yourmentalhealth.ie
Limerick Sports Partnership	Limerick Sports Partnership are delighted to launch our ACTIVE LIMERICK HUB where you will find lots of resources, ideas and information that will help you and your household stay active over the coming weeks. https://www.limericksports.ie/index.php/covid-19 'Home Workouts' 'Children's Activities & Family Fun' 'Keeping Active As We Age' 'Minding Your Mental Health' 'Local Parks/ Walks/ Trails' (if you are lucky enough to live within 2km of these) 'Online E-Courses, Resources & Opportunities from Sport Ireland/NGB's/Other Organisations'.			https://www.limericksports.ie/index.php/covid-19

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ Social Media
OTHER USEFUL SUPPORTS FOR PARENTS			
Parents Support Service	<p>Barnardos have set up a national Parent Support Phone/Email Service which is available to any parent who has a concern about the impact of Covid -19 on family life. Parents will be able to talk directly to one of our staff about the following types of issues and to get advice and support</p> <ul style="list-style-type: none"> - How to talk to your children about the corona virus - Setting a good routine - Managing children's behaviours and sibling dynamics - Managing aggression and family discord - Home schooling - Fostering natural learning opportunities at home - Healthy Eating - Accessing fun and educational activities for families and individual children - Self-care for parents - Managing children's online activity 	<p>1800 910 123 between 10.00am and 2.00pm Monday to Friday</p> <p>parentsupport@barnardos.ie.</p>	<p>www.barnardos.ie</p>
ISPCC Support Line	<p>This service is aimed at individuals who have family relationships or parenting needs, as well as those who may have concerns in relation to children. The ISPCC support line provides:</p> <ul style="list-style-type: none"> - Information on services available/signposting - Advice of family relationships issues, parenting and coping strategies - Advice of child development and the impact of certain situations on children - Guidance and referral to statutory services to assist with child welfare and protection issues - Support and guidance on issues such as bullying, cyber safety, mental health, child abuse, parenting and social support 	<p>Contact number for this number changes daily.</p> <p>Go to www.ispcc.ie/ispcc-support-line for up to date number.</p>	<p>www.ispcc.ie/ispcc-support-line</p>

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ Social Media
Parentline Ireland	Parentline offers support, information and guidance on all aspects of being a parent.	1890-927-277 or 01-87333-500 Monday – Thursday, 10am – 9pm Friday 10am – 4pm info@parentline.ie	
One Family Helpline	Ask One Family is the helpline for people parenting alone, sharing parenting and for those separating. We provide information on: social welfare entitlements and finances, family law, housing, education, childcare, parenting, and mediation. We also offer a listening service for people who need support parenting alone, co-parenting or separating.	Lo-call helpline: 1890 662 212 or 01 662 9212 e: info@onefamily.ie DM on Facebook or Twitter	W: https://onefamily.ie/ Twitter: @1familyireland Facebook: One Family Ireland