

Information for Supporting Ukrainian Families Limerick

Introduction	1
Overview	1
General Information	1
Limerick City and County	1
West Limerick.....	1
Limerick City.....	1
East Limerick	1
Accommodation	2
IPAS	2
Current IPAS Accommodation Locations	2
Pledging Accommodation	2
Health.....	3
HSE	3
MyMind – Free Counselling	4
Education	5
Early Years Services.....	5
Primary and Post-Primary Schools.....	5
National Parents Council Helpline	6
Third Level.....	7
English Language Classes	7
Further Education and Training (FET)	7
Safety	8
An Garda Siochana	8
Child Protection and Welfare.....	9
Department of Social Protection	11
Employment.....	12
Transport.....	13
Local Link.....	13
School Transport	13
Ukrainian Drivers Licences	14
Advocacy and Support	15
Irish Refugee Council.....	15
Doras	15
Limerick Citizens Information Office.....	15
Zero Cost Shop	15
Ardagh Shop.....	15

Introduction

This document is intended for front-facing professionals working in Limerick who are being presented with questions from displaced Ukrainians. The document seeks to offer up to date and accurate information to allow you correctly respond to any queries you receive. It is not an exhaustive list and will change. You can access the latest version on the [Limerick CYPSC resources page](#).

Overview

General Information

The Government of Ireland website is regularly updated with information on supports for displaced Ukrainians coming to Ireland.

- [Ireland's response to the situation in Ukraine](#)

Citizens Information Website have a significant amount of information they offers an overview of supports available for displaced Ukrainians:

- [Coming to Ireland From Ukraine](#)
- [Supports for Ukrainians in Ireland](#)

Limerick City and County

Limerick City and County Council leads the Limerick Community Response Forum. The role of the Forum is to facilitate the coordination of support services and to coordinate the community-led response in the provision of assistance to displaced Ukrainians in Limerick. You can also access information at [Limerick.ie](#).

You can contact the Community Response Forum at communityforum@limerick.ie

West Limerick

In West Limerick, West Limerick Resources have been requested by Limerick Council to co-ordinate and lead on a West Limerick Local Response Team.

You can contact West Limerick Resources at 069-62222, info@wlr.ie

Additional West Limerick Resources supports:

- Family Support & Community Development: Stefanie Jaeger Liston sjaeger@wlr.ie / 087 3982925
- Community Development: Dearbhla Conlon Ahern dconlon@wlr.ie / 087 6750869

Limerick City

In Limerick City, PAUL Partnership have been requested by Limerick Council to co-ordinate and lead on a Limerick City Local Response Team.

You can contact PAUL Partnership at 061-419388, ukraine@paulpartnership.ie

East Limerick

In East Limerick, Ballyhoura Development have been requested by Limerick Council to co-ordinate and lead on a soon to be established East Limerick City Response Team.

You can contact Ballyhoura Development at 063-91300 info@ballyhoura.org

Ballyhoura Development have a contact form in Ukrainian on their website which can be access [here](#).

Accommodation

IPAS

Most displaced Ukrainians are accommodated through IPAS (International Protection Accommodation Service). When they arrive at a port of entry, they inform immigration officials that they need a place to stay. IPAS accommodation is free of charge and includes different types of accommodation. This may be accommodated in a hotel, guest house or another type of State-owned or private accommodation including property pledged by members of the public. For a list of current know accommodation in Limerick, see the list below.

If a displaced Ukrainian wishes to make a complaint to IPAS, you can direct them [here](#).

Some displaced Ukrainians will have accommodation pre-arranged when they arrive in Ireland. If this accommodation falls through they can e-mail the International Protection Accommodation Service (IPAS) at ipasinbox@equality.gov.ie or visit a Ukraine Support Centre.

Current IPAS Accommodation Locations

Displaced Ukrainians are being accommodation in Emergency Rest Centres and Hotels across Limerick. This list changes on a weekly basis.

Pledging Accommodation

If a member of the public enquires about accommodating a displaced Ukrainian, encourage them to contact The Irish Red Cross. They will match the accommodation offered with someone who has just arrived in Ireland. See '[I want to help](#)' below or find out how to [pledge accommodation on the Irish Red Cross's website](#).

Health

HSE

The HSE Public Health Nursing Service is completing Basic Health Needs assessment in each of the congregated settings to identify if there are babies, older persons or other vulnerable people who need priority access to healthcare.

They are currently providing support in congregated settings for displaced Ukrainians to fill out their medical card forms and forwarding same to Primary Care Reimbursement Service (PCRS) for processing. The turn around time for a medical card to be processed is currently 24-48 hours once PCRS receive a correctly completed application form.

There is an Emergency Medical Card available specially to facilitate emergency access to GP, Out of Hours GP service, and dispensing of prescription for newly arrived Ukrainians. GPs and community pharmacies have been advised of this. People can access the following services with their medical card:

- **Family doctors/GPs** (general practitioners)
- **Public Health Nurses** / Community Registered General Nurses in local health centres
- **Primary Care Services** - for example, physiotherapy, speech therapy, dietician etc.
- **Mental health services** - accessed in the community through existing pathways: through GP referral or in a crisis through the Mental Health Crisis Team in University Hospital Limerick after 4pm, phone 061-301111
- **Disability services**
- **Pregnancy services**, initially with GP, then referred to University Maternity Hospital, phone 061-483129
- **Older people services**
- **Out of Hours GP services**. This is available from 5pm to 8am Monday to Thursday, Friday 5pm to Monday 8am, this also applies to weekends, phone 08181235000
- **Minor Injuries Clinics**, in St, John's Hospital, Limerick, Ennis General Hospital, Clare, Nenagh General Hospital, Tipperary [Injury units - HSE.ie](https://www.hse.ie/eng/health/injuryunits/). Information on what they treat is available here.
- **Dental Services for Children**: can offer any child under the age of 16 a casualty appointment for the relief of pain/sepsis, through the local health centre. The treatment is confined to the presenting dental issue.
- **Dental services for Adults**: HSE Dental service does not offer any treatment to adult (16 or over) medical card holders. An eligible medical card holder can get relief of dental pain by attending a contracted dental surgeon in the private sector; contracted to provide Dental Treatment Services Scheme (DTSS) provisions. There is a difficulty in finding a DTSS dental surgeon who will take on new patients but a medical card holder can attend any DTSS dentist in any part of the country. The medical card holder has to make an appointment themselves and will be asked to show their medical card, which of course will have their PPSN. There are dental practices throughout the Mid-West operating this scheme.
- **Hospital or emergency services**, if you have no medical card there is a fee of €75
- Childhood vaccinations and schools vaccinations can be accessed without medical card.
- Covid Vaccinations are available through the Community Vaccination Centres, Limerick , Clare and North Tipperary, where applicable we will endeavour to provide vaccinations on site.

For any queries, contact:

- Majella Tobin, Relationship Manager, Ukrainian Support Team or Susan Sherin, Assistant Staff Officer, Ukrainian Support Team
- 061- 483702 / 087-659-5261, hsemwukrainesupport@hse.ie
- Monday to Friday 9.00am to 5.00pm

The Ukraine Support Team function is to:

- offer support to all locations currently housing Displaced Ukrainians
- co-ordinate the necessary health information for distribution to locations
- respond to the health queries received

www.hse.ie/ukraine gives the overview of the Irish health services in both Russian and Ukrainian.

HSE have a “My Health, My Language section of their website that offers a number of short videos that provide information about the Health Service in Ireland. These videos are accessible in Ukrainian and can be accessed at the below link

[My Health, My Language – English](#)

[My Health, My Language - Ukrainian](#)

MyMind – Free Counselling

MyMind will be providing Free Counselling to anyone who arrived in Ireland from Ukraine in the wake of the ongoing conflict. They have 4 mental health professionals from Ukraine on board, who will be providing counselling and therapy services in their mother language.

For more information go to [My Mind](#)

Education

Early Years Services

If a family present looking to access childcare, the best place to direct them is the Limerick Childcare Committee.

Limerick Childcare Committee,
Lower Ground Floor,
Croom Mills,
Croom,
Co. Limerick.
V35 E306

- Telephone: 061 60 09 18
- Email info@limerickchildcare.ie

Free Pre-School (ECCE Programme)

Children can attend free pre-school (known as ECCE programme) for up to 2 years before starting primary school. The ECCE programme offers 3 hours per day, 5 days per week. To qualify, you will require a PPSN for your child. Only children born on or after 1st January 2017 and before 1st January 2019 may enroll in the programme for the remainder of the current year (up to end of June 2022). Children born between 1st January 2018 and 31st December 2019 are eligible to attend for the year commencing September 2022. There are vacancies in some pre-schools in Limerick for the remainder of this year. Limerick Childcare Committee can assist in identifying vacant places. They may be contacted on 061 600918 or info@limerickchildcare.ie. More information on ECCE is available on <https://www.limerickchildcare.ie/ecce/>

National Childcare Scheme

The State provides help with childcare fees through the National Childcare Scheme, the NCS. The NCS pays all or part of the cost of childcare. The NCS is available to registered childcare providers only, which includes all centre-based childcare services and some childminders who work in their own homes

For Ukrainians granted Temporary Protection, the NCS can cover the full cost of childcare under NCS sponsorship arrangements. Limerick Childcare Committee can direct you to the appropriate NCS sponsor

More information on the NCS can be found on www.ncs.gov.ie.

Primary and Post-Primary Schools

Regional Education And Language Teams (REALT) have been established across the country. The primary role of the REALT is to build on existing regional education support structures and the initial focus will be on assisting families in securing school places. REALT will also support schools in the area to meet the needs of these children as they emerge, to advise and support the Department of Education in developing new capacity where required, and to co-ordinate the provision of education services to schools and families across their defined area.

The objective of these teams is to ensure that clear, accessible information flows are in place between schools, local education support services and national support structures in relation to people arriving from Ukraine. Regional Education and Language Teams (REALT) can assist families in finding a school place.

- **For Limerick and Clare, you can ring them on 086-4408220 or e-mail on REALT@lcteb.ie**
- You can also contact your local Education Welfare Office: 061-513020
- **Tusla Education Support Service** will provide support to families with children of school going age to put in place appropriate education provision. TESS can be contacted here: <https://www.tusla.ie/tess/get-in-touch/#EWO>.
- For more information from the Department of Education, including translated materials, click [here](#).

National Parents Council Primary Information Helpline

Are you a Ukrainian parent who has recently arrived in Ireland?

Is your child pre-school or school going age?

We can help you with any questions that you might have relating to your child's education in Ireland, and we have a helpline officer that speaks Ukrainian and Russian



You can contact us by phone or email and speak with our Ukrainian Helpline Officer:



Monday to Friday 9:00am – 5:00pm
Telephone: 01 887 4473
Email: helpline@npc.ie

Third Level

A National Student and Researcher (NSR) Helpdesk has been established. This facility will be available to assist Ukrainian students and researchers who are seeking to continue their higher education studies in Ireland.

The National Student and Researcher (NSR) Helpdesk is hosted by Maynooth University and will assist the needs of third-level students and researchers fleeing the war. It will be staffed by six people seconded from HEIs around Ireland and will operate for an initial six months, funded by DFHERIS.

Those seeking assistance can contact

- Email: NSRHelpdesk@mu.ie
- Phone: +353 (0)1 474 7788.

This will first facilitate students who have made direct contact with third level institutions. The helpdesk will be fully operational for all students in mid-May.

English Language Classes

Limerick and Clare ETB are offering free English language classes for adults. They can be contacted at:

1800-70-70-77

fetresponse@lcebt.ie

Alternatively you can direct displaced Ukrainians towards the LCETB Information Hub in the

Further Education and Training College,
O'Connell Avenue. Campus,
O'Connell Avenue
Limerick V94 W651

Opening Hours:

10am and 12 noon and 2pm to 4pm (Monday to Friday).

Further Education and Training (FET)

FET courses and programmes are provided throughout the region by Limerick and Clare Education and Training Board College of FET and through the SOLAS eCollege online platform. There are a range of options available at <https://collegeoffet.ie/our-courses/>

Further education is free of charge or heavily subsidised. Courses are designed to support learners who are interested in:

- upskilling to enter the workforce or progress in their existing career
- progressing into further or higher education
- undertaking an apprenticeship or traineeship
- developing their skills in reading and writing

From Clonecton & Clonecton
LIMERICK & CLARE
Education & Training Board

COLLEGE OF FURTHER
EDUCATION & TRAINING

ENGLISH LANGUAGE
CLASSES FOR ADULTS

Contact your local ETB in Limerick and Clare
today to find out more about our range of
courses.

1800 70 70 77
fetresponse@lcebt.ie

#FindTheBestInYou

Riailte na hÉireann
Government of Ireland

Co-ordinating us in
Europe
Co-ordinating us in
Europe

Safety

An Garda Síochána

An Garda Síochána developed the below leaflet for information about the police service for displaced Ukrainian. You can download an English, Ukrainian or Russian version from their website.

An Garda Síochána - Police and Security Service of Ireland



Information



An Garda Síochána (also commonly referred to as the Gardaí) is Ireland's National Police and Security Service. We have responsibility for carrying out all policing and security functions in Ireland and our mission is 'Keeping People Safe'. Our role includes; assisting victims of crime, crime prevention, community engagement, crime investigation and road safety. We have a proud tradition of serving communities and protecting the State with over 16,000 dedicated Garda members, Civilians and Reserve members committed to ensuring that a functioning police and security service is the cornerstone of a democratic and progressive society. An Garda Síochána have a human rights based approach to policing which is centred on a Code of Ethics and the core values of Service Delivery, Honesty, Accountability, Respect, Professionalism and Empathy. For more information visit the Garda website on www.garda.ie



In an emergency always dial 999/112

You should use this service if a crime or incident is happening or if anyone is in immediate danger. 999/112 calls have the highest priority and your call will be handled by trained call-takers. We will take appropriate steps to deal with all incidents and ensure that emergency and life threatening calls receive priority. We will endeavour to get to you within 15 minutes in urban locations and as soon as possible, given the distance to be travelled, in more rural areas.



Non-emergency or general enquiries

For non-emergency or general enquiries, contact your nearest and/or local Garda Station. Telephone numbers for all Garda stations and key offices are available at [Garda Stations Directory](http://www.garda.ie) on www.garda.ie. Local Garda Diversity Officers, trained to support diverse / minority communities, are available in each Garda Division and are available to assist with your policing needs. A list is available on www.garda.ie / [Find your local Garda Diversity Officer](http://www.garda.ie)



Driving your vehicle on Irish roads

A Ukraine licence is not valid to drive in Ireland. However, under Irish law you can exchange your Ukraine car licence for an Irish one provided you have permission to remain in the state under Section 60 of the International Protection Act 2015. The Irish licence will allow you to drive a car in Ireland for up to one year. In Ireland we drive on the left-hand side of the road and you must have motor insurance and tax to drive on Irish roads. Insurance will protect you against liability in the event of an accident. When you buy a motor insurance policy you will get an insurance disc and a certificate of insurance. You must clearly display a current insurance disc on your vehicle at all times when driving. Guidance on what you must do if you are involved in a road traffic collision is available on www.garda.ie. The Motor (Transport) Insurance Bureau of Ukraine have prepared a list of Ukrainian Insurance Providers that allows Ukrainian Refugees to renew their Motor Third Party Liability (MTPL) Insurance Policies online. In addition to the MTPL policy these Insurance Providers will reissue an International Motor Insurance Card (IMIC) /Green Card to the driver/owner that permits the vehicle to continue circulating within the Green Card System countries. This information is available on the The Motor (Transport) Insurance Bureau of Ukraine website: <http://www.mtsbu.ua>. The Road Safety Authority has developed helpful advice for Ukrainian drivers on its website: <https://www.rsa.ie/services/alerts/advice-for-ukrainian-drivers>. This explains the Ukrainian driving licence exchange and includes answers to key questions.

5th May 2022

Version 2

TUSLA Child and Family Agency – Limerick Contacts

www.tusla.ie

Child Protection

Where there is a Child Protection concern, Children First guidance must be followed, and Tusla's usual referral pathways utilised. To discuss or report a concern, Duty Social Work can be contacted as follows:

- **Duty Phone Monday to Friday Office Hours: 061-588688;**
- <https://www.tusla.ie/get-in-touch/duty-social-work-teams/>

If you come across a child/young person under 18 years of age who is coming to Ireland for temporary protection without a parent or caregiver, contact Tusla. Tusla has a specific remit around supporting unaccompanied minors.

Any concern in relation to children out of hours should be reported to: An Garda Síochána Tel: 112 or 999

Limerick PPFS (Prevention Partnership and Family Support)

Individuals and families who require targeted support will be directed through existing pathways to the relevant services. teams at: 061-607100

In collaboration with Tusla-funded partner agencies, Community Support Contact Centres have been identified in Limerick. A standard framework for the Community Support Contact Centres has been developed asking each identified Contact Centre to:

- Provide a local point of contact in the locality for families requiring information and support - in some areas this service may be provided remotely.
- Signpost - Provision of standard information and advice in a variety of formats and languages as devised by state services as well as localised information particular to community context.
- Provide family support or referral to relevant providers, where required.
- Work in partnership in the context of the local authority's co-ordinated response and share and disseminate good practice and information.
- Provide a group space for strength-based support/or provide service outreach in conjunction with other local partners.
- Participate in opportunities provided to develop cultural understanding of displaced populations.
- Ensure Tusla response pathways are understood and utilised appropriately to report Child Protection or Welfare concerns.

In Limerick these Community Contact Centres are:

- ABC Start Right @ PAUL Partnership Limerick CLG, 061-419388, ukraine@paulpartnership.ie
- Croom Family Resource Centre, 061-602878, info@croomfrc.com
- Hospital Family Resource Centre, 061-383884, Info@hospitalfrc.com
- Limerick Social Service Council, 061-314111, info@lssc.ie
- Northside Family Resource Centre, 061-326623; info@northsidefrc.ie
- Southill Family Resource Centre, 061-440250, info@southillfrc.com
- West Limerick Resources, 069-62222, info@wlr.ie

Tusla Education Support Service will provide support to families with children of school going age to put in place appropriate education provision. TESS can be contacted here: <https://www.tusla.ie/tess/get-in-touch/#EWO>.

Limerick Children and Young People's Services Committee (CYPSC) is a county level committee bringing together the main statutory, community and voluntary providers of services to children and young people. CYPSC provides a forum for joint planning and co-ordination of activity to ensure that children, young people and their families receive improved and accessible services. See www.cypsc.ie for further information.

Section 23 of the Child Care Act as amended by the Children Act 2001

What is Section 23?

Where any child under 18 years is being cared for in a private arrangement by an adult who is not a parent, guardian or relative to that child, the adult has a statutory duty to notify Tusla, The Child and Family Agency. Once Tusla has been notified of this arrangement, it allows for investigation under Section 23.

Tusla must be notified of any private foster care arrangement no less than 30 days in advance of the placement, or in the case of an emergency, not more than 14 days after the placement.

Section 23 (O) states:

‘private foster care arrangement’ means any arrangement or undertaking whereby a child is for more than 14 days in the full-time care, for reward or otherwise, of a person other than his or her parent or guardian, a person cohabiting with a parent or guardian or a relative,’

And

‘relative’, in relation to a child, means a grandparent, brother, sister, uncle or aunt, whether of the whole blood, half blood or by affinity, and includes the spouse of any such person and any person cohabiting with any such person.’

What to do if you become aware of a S23 arrangement:

1) If the carer has not already notified Tusla, when a service becomes aware of a S23 arrangement as provided for by the legislation – a child in the care of a person who is not a parent, guardian or relative as outlined above – a referral to the social work department through the Child protection and Welfare Referral portal should be made:

<https://www.tusla.ie/children-first/web-portal/>.

2) The adult providing care to the child should be advised that the service will be contacting Tusla to inform them of the arrangement. The service should provide contact details of the local social work dedicated contact point, so that the adult providing care can make contact if any concerns arise in the arrangement.

Department of Social Protection

Department of Social Protection supports for those arriving from Ukraine under the EU Temporary Protection Directive

Introduction

The European Union has put in place a temporary protection Directive to allow Ukrainian citizens and others fleeing Ukraine access to a wide range of supports including social welfare income supports. The Department of Social Protection is providing support and services to assist people covered by this Directive who are fleeing Ukraine and who arrive in Ireland. The Department has published information on gov.ie in both Ukrainian and Russian and interpretive services are available in all our Reception Centres and Offices.

What happens when people arrive in the country

The majority of people arriving under the Temporary Protection Directive come through Dublin Airport and are allocated their PPSN and have their income support claim processing (if they wish to claim income support) started on foot of their engagement with at the City West Reception Centre. The remaining 10% are dealt with via the Department of Social Protection's dedicated Ukraine Support Centres, local Intreo Centres or Branch Offices who provide assistance in completing the necessary forms to apply for a PPSN and income supports.

How does the person get their income support payment?

The Department have put measures in place to fast track the processing of applications for income support. The information on the TPU1 form is used to process applications as quickly as possible. Where a person has been awarded income support the Department will contact them by phone or email to let them know where and when their payment is available for collection. The person will need to bring their PPSN Award Letter and their proof of identification with them to the Post Office to collect their payment.

What happens if the person moves address?

If the person moves address, they must attend their local Intreo Office or one of the dedicated Ukraine Support Centres in Dublin, Limerick or Cork to notify them of their new address as soon as possible

To find their local Intreo Office they should visit www.gov.ie. The dedicated Ukraine Support Centres are located in:

- Cork - Cork City PSC and PPSN Centre, Department of Social Protection, Hanover Street, Cork, T12 PX62
- Dublin - Guild Building, Cork Street, Dublin 8, D08 XH90
- Limerick - Dominick Street, Limerick, V94 X327

The Department will then update their address and change their payment to their new local Post Office.

What happens if the person starts work?

If the person starts work, they must let the Department know as soon as possible. To do this they need to go to their local Intreo Office or one of the dedicated Ukraine Support Centres in Dublin, Limerick or Cork. They may still be entitled to some income supports while in work. Department staff will be able to advise the person of their continued entitlement to income supports, if any, and support them to apply for an appropriate payment.

The purpose of the initial engagement is to:

1. Engage with the person in terms of the person's proficiency in English, their qualifications, employment history and employment preference.
2. Provide information on employment opportunities – via jobsireland.ie and with 'jobs walls' advertising local vacancies. Local employers who have indicated an interest in recruiting Ukrainians are being informed of events – where they cannot be facilitated to attend, Employment Services staff promote their vacancies on the day.
3. Provide information on the implications of taking up fulltime or part-time employment on their income support payments.
4. Assist them to apply for other social welfare payments where appropriate.

Employment

Employment Services are available through the network of Intreo Centres and www.jobsireland.ie to assist those arriving from Ukraine as they seek employment in the Irish labour market.

A dedicated section on www.jobsireland.ie, has been developed to provide information on employment supports and opportunities for newly arrived Ukrainians. This is available in Ukrainian and Russian.

Employers across all sectors who wish to support Ukrainians through provision of employment opportunities, are advised to register on www.jobsireland.ie to advertise vacancies. This will enable Intreo Employment Services Officers to match the skills of those seeking employment with available work opportunities. Ukrainians seeking employment can also access the service directly to upload details of their skills and experience for matching with available employment opportunities.

Employment Services Officers are engaging with people on an outreach basis in central locations, including hotels or by inviting them into Intreo Centres.

If someone would like an employment caseworker to help them in their job search, they can request a meeting with a case worker at the Intreo centre in Dominic Street. Email activationlimerick@welfare.ie

West Limerick: West Limerick Resources

Eddie O'Shaughnessy - SICAP Employment Officer

eoshaughnessy@wlr.ie / 087 653 5156

East Limerick: Ballyhoura Development

Ballyhoura Development provides a range of supports to job-seekers through the Ballyhoura Jobs Club and through Development officers working across East Limerick .

You can contact Ballyhoura Development at 063-91300 info@ballyhoura.org

Limerick City: PAUL Partnership

As part of the [Jobs Club](#), PAUL Partnership offers support for job seeking, including CV preparation, interview skills (one-to-one and group training), mock interviews:

For more information:

061-311742 or JobsClub@les.ie

Transport

Local Link

First 2 weeks

Local Link Limerick Clare can provide emergency transport to Department of Protection, Doctors, Opticians and Shopping Facilities as once off transport.

Ongoing Transport Needs

After the initial two weeks further transport needs will be identified. At this point we will assess current Local Link services in the area and divert them if possible to accommodate pickups in the facilities/houses. If no other transport is available in the area, we will accommodate transport for groups for a short term period until the families are settled out into the communities.

Community Funding

Local Link have Community funding for Ukrainian Refugees, some examples of trips:-

- Community Welcome Days
- Social Trips identified by HSE, Inter Agency Working Groups
- Employment & Job Fairs including Local Employment Offices
- Intercultural Events
- Coffee Mornings

For all of the above transport contact Kalen O'Connor or Anne Gaughan on 069-22311, limerickclare@locallink.ie.

School Transport

Children in host family homes

An application for school transport can be made via a link to an online form which is available here: [Application for school transport parent/guardian/host family](#)

Bus Éireann will check availability of school transport services and whether spare capacity exists. Where seats are available on existing services, the normal eligibility criteria will not apply and eligibility will be granted to the school that the child/children are enrolled in.

If seats are available on an existing service/route, these seats will be offered to the child/children. Where such seats are available the host family will be contacted and advised that a ticket will be issued. While waiting for the ticket to be issued the child/children will be permitted to travel on the service and the driver and inspector will be aware of this in all such cases where these arrangements are being provided.

Children will be expected to meet the service at the existing pick-up point.

There will be no charge for the ticket and the child will be guaranteed a ticket for the duration of their education while living with their host family in Ireland.

If the children move to live with another family/to another form of accommodation a new application for transport will be required.

In cases where there is no existing service or where there is no capacity on an existing service, a grant can be offered to the host family as appropriate to support them with the cost of transport arrangements where the host family is providing for such transport arrangements.

OR In cases where there is no existing service or where there is no capacity on an existing service, a grant can be offered to the Ukrainian family as appropriate to support them with the cost of transport arrangements where the Ukrainian family is providing for such transport arrangements.

Ukrainian families living in their own individual/independent/private accommodation

An application for school transport can be made by the parent/guardian via a link to an online form which is available here: [Application for school transport parent/guardian/host family](#). The form will be available in English, Ukrainian and Russian.

Bus Éireann will check availability of school transport services and whether spare capacity exists on the required route. Where seats are available on existing services, the normal eligibility criteria will not apply and eligibility will be granted to the school that the child/children are enrolled in.

If seats are available on an existing service/route, these seats will be offered to the child/children. Where such seats are available the host family will be contacted and advised that a ticket will be issued. While waiting for the ticket to be issued the child/children will be permitted to travel on the service and the driver and inspector will be aware of this in all such cases where these arrangements are being provided.

Children will be expected to meet the service at the existing pick-up point.

There will be no charge for the ticket and the child will be guaranteed a ticket for the duration of their education while living in their current accommodation.

If the family moves to new accommodation a new application for transport will be required.

In cases where there is no existing service or where there is no capacity on an existing service a grant can be offered to the family as appropriate to support them with the cost of transport arrangements.

Arrangements for applying for school transport for families and children staying in accommodation centres (or similar)

School principals may apply for transport for children attending their school who are residing in accommodation centres (or similar).

School principals should complete the information required on the application form below and return it to realt@lcebtb.ie. The information will be submitted by REALT to School Transport Section of the Department of Education, which will in turn liaise with Bus Éireann in order to provide school transport services as required.



School Transport
application for childre

Ukrainian Drivers Licences

A Ukraine licence is not valid to drive in Ireland. However, under Irish law Ukrainians can exchange their Ukraine car licence for an Irish one. The Irish licence will allow them to drive here in Ireland for up to one year.

For more see information from the [Road Safety Authority](#).



FAQ final Ukraine 29
April.docx

Advocacy and Support

Irish Refugee Council

Provide a confidential, independent helpline to support people who have fled Ukraine. Ukrainian and Russian speakers staff the helpline. Opening times: Monday to Friday 10:00am to 1.00pm.

Telephone number: +353 (1) 913 1528

Website: [Irish Refugee Council](https://www.irishrefugeecouncil.org/)

Doras

Doras is an independent organisation providing information and support to families and individuals who have fled Ukraine on any topic. Runs information and orientation sessions for Ukrainians and also for people providing accommodation.

- Location: 51 O'Connell St, Limerick, V94 W275.
- Monday to Friday - drop-in 10am to 1pm or 2pm to 4pm
- Website: www.doras.org
- Tel: 083-0802378 (available 8am to midnight)

Limerick Citizens Information Office

Limerick Citizens Information Service provides information, advice and support for people coming to Ireland from Ukraine.

- Location: Riverstone House (Ground Floor), 23-27 Henry St, Limerick.
- Monday to Friday 9.30am-4.30pm.
- Website: [Limerick Citizens Information](https://www.limerickcitizensinformation.org/)
- Tel: 0761-07-5780

Limerick Citizens Information Office also have a drop in location in the Intreo Office on Dominic St.

- Location: Intreo Centre Limerick, Dominick Street, Limerick, V94 X327
- Monday to Friday, 9.00am – 1.00pm; 2.00pm – 5.00pm
- Tel: 0818 07 5780

Zero Cost Shop

Zero Cost Shop for Ukrainian refugees at the back of the Sacred Heart Church, 16 The Crescent, Limerick, V94 HK29.

Ardagh Shop

Contact West Limerick Resources for further information