CROSSCARE CARE AND SUPPORT



OVERVIEW

- EXISTING SERVICES
- REMIT
- NEW SERVICE INTRODUCTION
- ACCESSING SERVICES



HOMELESS SERVICE

- AMINES STREET TEMPORARY ACCOMMODATION FOR MEN AND WOMEN OVER THE AGE OF 18 WITH LOW-MEDIUM SUPPORT NEEDS. (PH: 018879609 EMAIL: AMINESTREETHOUSING @CROSSCARE.IE)
- BENTLEY HOUSE SUPPORTED TEMPORARY ACCOMMODATION (STA) TO PEOPLE EXPERIENCING HOMELESSNESS IN THE DUN LAOGHAIRE/RATHDOWN COUNTY COUNCIL AREA (PH:
- CEDAR HOUSE STA BASED IN DUBLIN CITY CENTRE, PROVIDING 24HOUR SUPPORT TO THOSE PRESENTING WITH COMPLEX MEDIUM TO HIGH NEEDS (PH: 01 5523111 EMAIL: INFO@CROSSCARE.IE)
- ECHLIN HOUSE OFFERS RESIDENTIAL SUPPORT FOR YOUNG PEOPLE UNDER THE AGE OF 18 (A HOMELIKE ENVIRONMENT WITHIN A COMMUNITY SETTING (PH: 01 4539008 EMAIL: ECHLIN@CROSSCARE.IE)
- HAVEN HOUSE STA BASED IN DUBLIN CITY CENTRE, PROVIDING 24HOUR SUPPORT TO THOSE PRESENTING WITH COMPLEX MEDIUM TO HIGH NEEDS (PH: 01 8280800 EMAIL: INFO@CROSSCARE.IE)

CLAN (CROSSCARE LINKS AND ADVOCACY NETWORK)

- 20-23 ARRAN QUAY, DUBLIN 7 PH: 01 8725055
- SUPPORTING PEOPLE WHO HAVE MOVED ON FROM CROSSCARE'S HOMELESS SERVICES TO LIVE IN THEIR OWN HOMES
- PEER SUPPORT APPROACH ENSURES THAT PEOPLE LEAVING SERVICES CAN CREATE NEW LINKS
 IN THE COMMUNITIES TO HELP INTEGRATE
- SOCIAL GROUPS TO HELP COMBAT SOCIAL ISOLATION ESPECIALLY FOR THOSE LEAVING CONGREGATED SETTINGS



FAMILY HUB

- CLONLIFFE ROAD, DUBLIN 3 PH: 01 8913001
- PROVIDING SUPPORTED ACCOMMODATION FOR FAMILIES.
- WORKING FROM A COMMUNITY APPROACH THE SERVICE AIMS TO MOVE FAMILIES OUT OF HOMELESSNESS AND INTO A LONG TERM SUSTAINABLE HOME WITH ESTABLISHED CONNECTIONS TO MAINTAIN THEIR NEW HOME



FOOD POVERTY SUPPORT

- COMBATTING FOOD POVERTY IN THE DUBLIN AREA
- PROVIDING EMERGENCY FOOD PROVISIONS AND ASSISTANCE IN ADDRESSING THE UNDERLYING CAUSES OF FOOD POVERTY
- ADVOCATING ON BEHALF OF MARGINALISED FAMILIES
- INDIVIDUALS CAN SELF REFER OR BE REFERRED IN BY A THIRD PARTY (CONTACT 018913022 OR EMAILING FOODCASEWORKSERVICE@CROSSCARE.IE)



CROSSCARE CAFE

- PORTLAND ROW AND DUN LAOGHAIRE
- OPEN TO THE PUBLIC FOR BREAKFAST AND LUNCH
- PROVIDING AFFORDABLE, HEALTHY MEALS IN A FRIENDLY COMMUNITY SETTING



YOUTH SERVICES

- FINGLAS, SWORDS, CLONDALKIN, RONANSTOWN, DUN LAOIROGH & LUCAN
- YOUTH-LED PROGRAMMES RESPONDING TO THE NEEDS OF YOUNG PEOPLE BETWEEN THE AGES OF 10-24
- OUTDOOR LEARNING
- OUTREACH
- PEER SUPPORT, SELF-EMPOWERMENT
- NEEDS BASED PROGRAMMES INCLUDING DRUG AND ALCOHOL AWARENESS, MENTAL HEALTH AND WELLBEING, SEXUAL HEALTH PROGRAMMES, SELF-ESTEEM AND BODY IMIAGE, ETC.
- EDUCATION, TRAINING AND SUPPORT PROGRAMMES



REFUGEE AND MIGRANT PROJECT INFORMATION AND ADVOCACY

- 2 ST MARY'S PLACE NORTH, DUBLIN 7 PH: 01-8732844
- REFUGEES, FAMILY MEMBERS OF REFUGEES, PROGRAMME REFUGEES, PEOPLE WITH SUBSIDIARY PROTECTION, LEAVE TO REMAIN, INTERNATIONAL PROTECTION APPLICANTS AND NATURALISED IRISH CITIZENS.
- MIGRANTS INTO IRELAND, WHO ARE FROM OUTSIDE THE EU OR WHO HAVE NON-EU FAMILY MEMBERS.
- IRISH EMIGRANTS BEFORE LEAVING, WHEN ABROAD AND WHEN RETURNING HOME.
- WE PROVIDE CULTURALLY SENSITIVE INFORMATION, ADVICE, SUPPORT ON A RANGE OF ISSUES INCLUDING HEALTH AND WELL-BEING, HOMELESSNESS, HOUSING, SOCIAL WELFARE AND INTERNATIONAL PROTECTION.
- WE PROVIDE SUPPORT ON IMMIGRATION PERMISSION, RESIDENCY PERMISSION, FAMILY VISAS AND CITIZENSHIP.
- WE FACILITATE A WOMEN'S GROUP FOR WOMEN WHO ARE IN THE INTERNATIONAL PROTECTION SYSTEM OR WHO ARE HAVE STATUS.
- WE PROVIDE CHINESE AND SOMALI LANGUAGE CLINICS WITH INTERPRETERS.



IN-REACH SERVICE

- PRE-ENGAGEMENT UNIT
- SUPPORTING INTERNATIONAL PROTECTION APPLICANTS (IPA) TO ACCESS SERVICES (DOCTOR'S, HOSPITALS, SCHOOLS, TRAINING, ETC)
 AND INTEGRATE INTO THE LOCAL COMMUNITY (VOLUNTEERING, ENGAGING WITH EXTRA CURRICULAR ACTIVITIES INCLUDING YOUTH WORK, GAISCE AWARDS, ETC)
- SUPPORTING IPA'S TO APPLY FOR ENTITLEMENTS (PPSN, SOCIAL WELFARE, MEDICAL CARDS, ETC)
- CLIENT'S DIRECTED TO THE SERVICE THROUGH IPAS (INTERNATIONAL PROTECTION ACCOMMODATION SERVICE)
- SUPPORTING THE HOTEL TO ENGAGE WITH RESIDENTS AND WORK THROUGH ISSUES INCLUDING BREACHES OF RULES/REGULATIONS
- CONFLICT RESOLUTION
- IDENTIFYING FURTHER SUPPORTS FOR IP APPLICANTS
- WE PROVIDE CULTURALLY SENSITIVE INFORMATION, ADVICE, SUPPORT ON A RANGE OF ISSUES INCLUDING HEALTH AND WELL-BEING,
 HOMELESSNESS, HOUSING & SOCIAL WELFARE



- <u>WWW.CROSSCARE.IE</u>
- <u>WWW.LIVINGIRELAND.IE</u>