



SUPPORTS AND RESOURCES FOR HOST FAMILIES

Dublin South City Partnership



Ireland's European Structural and
Investment Funds Programmes
2014-2020
Co-funded by the Irish Government
and the European Union



EUROPEAN UNION
Investing in your future
European Social Fund



An Roinn Forbartha
Tuaithe agus Pobail
Department of Rural and
Community Development



Social Inclusion &
Community Activation
Programme



Dublin
South City
Partnership

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INTRODUCTION

Dublin South City Partnership works in the areas indicated below.

This booklet aims to provide practical and relevant information about what is available to support Ukraine (and other) refugees.

If you are hosting Ukrainians, we hope this will make things easier for you. If you have any queries or are looking for information that we have not included, please let us know, and we will try to help. Contact details below.



USEFUL ORGANISATIONS

Ireland's Government response to the situation in Ukraine

The European Union (EU) has put in place a Temporary Protection Directive to allow Ukrainian citizens and others fleeing Ukraine to move through the EU as EU citizens.

You can find information on the following Government supports and services available

- Arriving in Ireland
- Accommodation
- Social Welfare Supports
- Employment, Childcare and Education
- Healthcare

<http://www.gov.ie/ukraine/>

You can access public healthcare services from the Health Service Executive (HSE). These services include a family doctor, vaccinations, physiotherapy, dental services and hospital or emergency care.

You can apply for a medical card to access free primary care services for you and your child dependents from a family doctor. There are also services for psychological stress and mental health issues, including PTSD.

Information and other resources about public healthcare services:

www.hse.ie/ukraine Information available in English, Ukrainian and Russian.

Counselling and Psychotherapy

<https://mymind.org/>

MyMind offers a number of free counselling sessions - both online and face-to-face - through significant funding from the Department of Health.

Tel: 818 500 800 Email: hq@mymind.org

USEFUL ORGANISATIONS

Ukraine Support Centre, Dublin City

Guild Building, Cork Street, Dublin 8, D08 XH90

CorkStreetIntreo1@welfare.ie

(01) 852 6700

Opening hours:

Monday 9.15am - 5pm

Tuesday 9.15am - 5pm

Wednesday 9.15am - 5pm

Thursday 10.15am - 5pm

Friday 9.15am - 4.30pm

Irish Refugee Council

Drop-in Centre team are available every Monday, Tuesday and Thursday to assist and offer advice, but is currently open via phone and email only.

info@irishrefugeecouncil.ie 01 764 5854

<https://www.irishrefugeecouncil.ie/ukraine-information-note>

Department of Justice - FAQ's - most up-to-date source

<https://www.irishimmigration.ie/faqs-for-ukraine-nationals-and-residents-of-ukraine/>

Immigrant Council of Ireland

<https://www.immigrantcouncil.ie/news/ukrainian-crisis-how-you-can-help>

USEFUL ORGANISATIONS

Dublin City Council Culture Company have an online resource to help you locate local community activities. Just type in your area and your interests (from dropdown menus) to find out what is available.

<https://www.dublincity.ie/culturenearyou/MapPage.aspx>

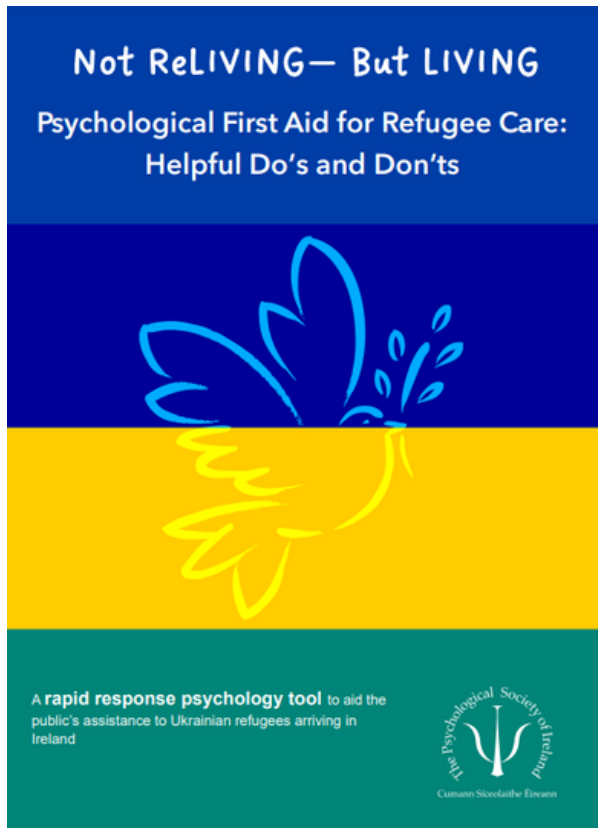


City of Dublin Youth Services funds a range of Youth Groups and Clubs across Dublin City. For more information:

info@cdysb.ie

CDYSB – City Of Dublin Youth Service Board

<https://cityofdublin.etb.ie/youth-services/>



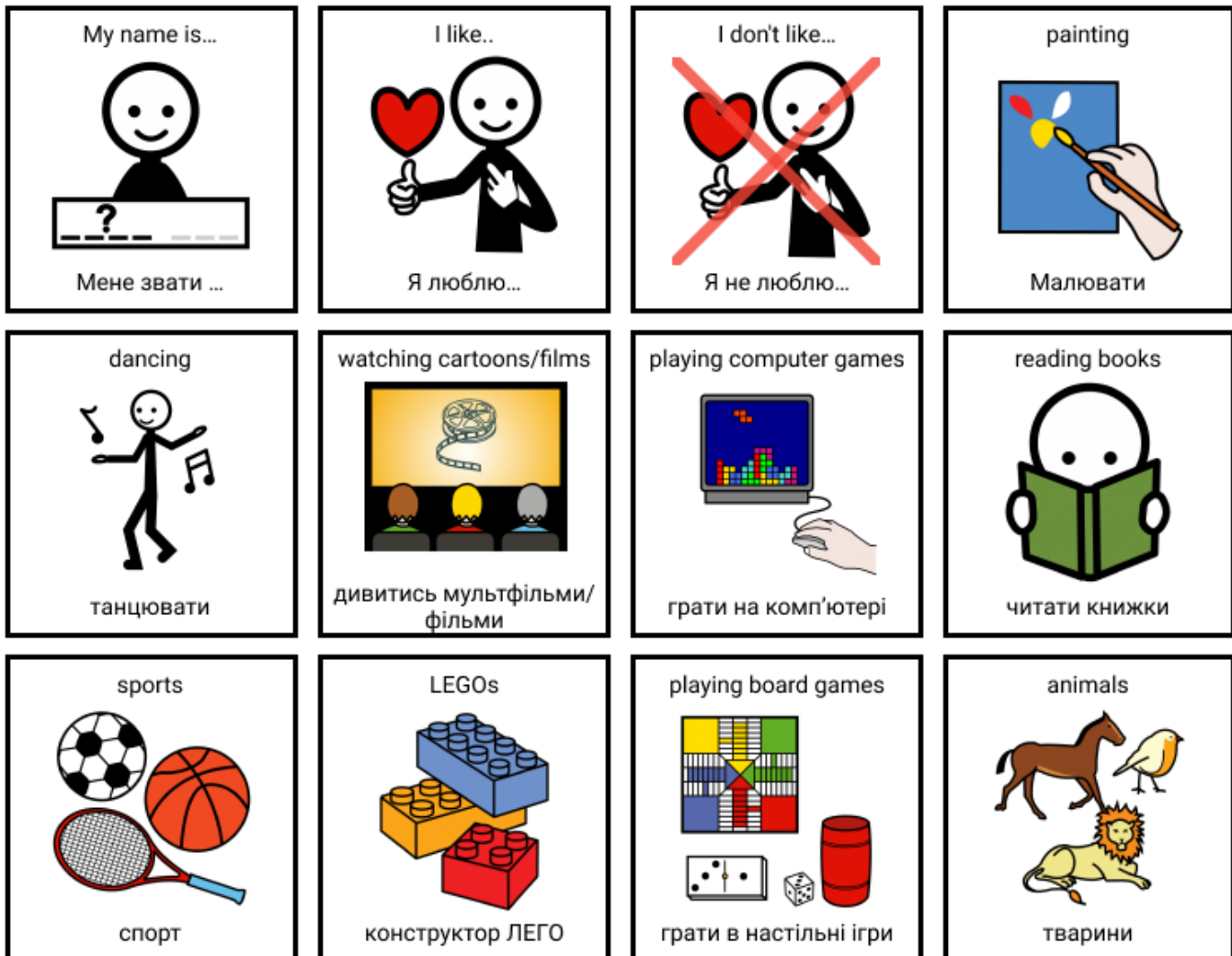
Psychological First Aid is a way of providing support from one human to another human who is experiencing distress.

This useful booklet is available at:
(Time of War Resources)

<https://www.psychologicalsociety.ie/>

LANGUAGE CARDS

To help communications



 **ARASAC**

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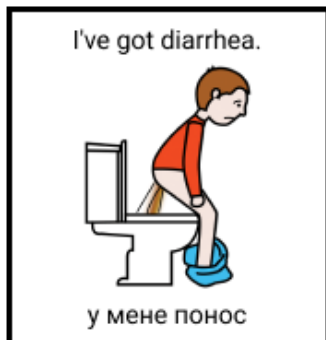
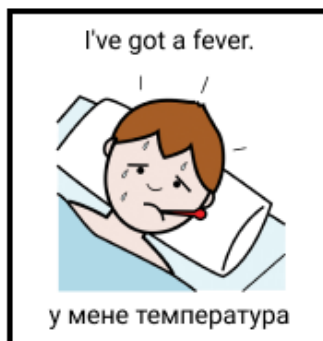


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EARLY YEARS SUPPORTS

Pre-school children

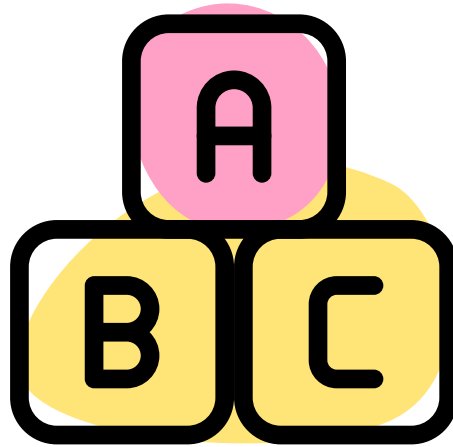
The Early Childhood Care and Education (ECCE) programme provides 2 years of free pre-school to children. ECCE is provided for 3 hours a day, 5 days a week, from September to June. The State pays the full cost of ECCE to the providers and parents do not have to pay fees.

Children must be aged at least 2 years and 8 months in the September before starting. For a list of your local Early Years providers, contact:

www.childcareonline.ie

info@dccc.ie

01 8733 696



Or contact **Claire Gleeson at Dublin South City Partnership:**

Claire@dscp

086 022 9389

Claire will be able to guide you through the process, and let you know which local providers currently have places available.

SCHOOL SUPPORTS

Children aged between 4 and 18 will be supported to access public primary or post-primary education provided by the State.

Children attend primary school from ages 4 or 5 to age 12 or 13.

Children attend post-primary, (secondary school) from ages 12 or 13 for five or six years.

You can approach any local primary or post-primary school and seek information about a place for your child or children.

If the school has a place for your child, they will provide you with more information on how to enrol in that school.

The Tusla Education Support Service can assist you to find a school for your child/children:

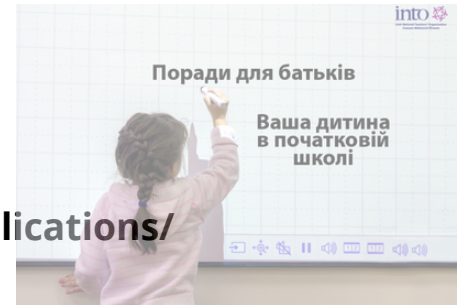
<https://www.tusla.ie/tess/get-in-touch/#EWO>

A list of all schools is available:

<https://www.gov.ie/en/directory/category/495b8a-schools/>

INTO have released a Ukrainian & Russian version of their #TipsforParents report. 50+ pages of advice/info for parents of children entering primary school for the first time.

<https://www.into.ie/media-centre/publications/other-publications/>



Regional Education and Language Teams (REALT) have been established (March 25, 2022) to support the needs of Ukrainian children arriving in Ireland. These teams will be hosted by the 16 regional education and training boards (ETBs) working to ensure good co-ordination and alignment of supports for Ukrainian children. The primary roles of REALT will be to assist children in finding school places and to support schools to meet the needs of these children as they arise.

Email: Ukraine@cdetb.ie

Or contact **Una Carson at Dublin South City Partnership**, who can provide support and information:

unacarson@dscp.ie 086 143 8710



SCHOOL SUPPORTS



Parent and Carers Guide to School Applications

Tips for Enrolling a Child in School

Parents and carers should make contact with the school or schools of choice. Applications for school places can be made by a parent or carer at any time during the school year, however applications for places in Junior Infants and First Year must be made within the time frame which is set down by the school in the school's admissions/enrolment policy. It is very important to submit the application in good time and before the close of the deadline.

- Always apply in writing to a school for a school place. Address the letter of application to: The Secretary, Board of Management, NAME OF SCHOOL and address of school. If the school has an application form, you should apply using this form.
- Remember to date the letter of application.
- Keep a copy of the letter of application. If you are asked to fill out an application form, ask for a copy of this and keep a copy of the completed application form and any other documents you are asked to submit. For example: a birth certificate, an educational assessment, a school report or any other medical documents.
- In your letter of application, ask for a copy of the school admissions policy. If your child has Special Educational Needs, ask for a copy of the school's Special Education Needs Policy.
- Section 19 of the Education (Welfare) Act, 2000 states that a school may only refuse admission to a child, in accordance with the school's published Admissions Policy.
- Section 19 of the Education (Welfare) Act, 2000 places a legal obligation on a school's Board of Management to reply "in writing" and "not later than 21 days", after receiving an application for admission, stating whether or not the child has been admitted to or enrolled in the school.
- Where a Board of Management refuses to enrol a child, the parent has a statutory right to appeal the decision under Section 29 of the Education Act 1998. For more information, see <http://www.education.ie/en/Parents/Services/Appeal-against-Permanent-Exclusion-Suspension-or-Refusal-to-Enrol/>
- If a school tells you that your child is on a waiting list, you should ask the school where he/she is on the waiting list and how you will be informed of any changes to your child's placement on the list.

If, despite your efforts, your child remains without a school place, you should contact the Educational Welfare Service for advice and support.

Contact your local Educational Welfare Office:

North Dublin/North Leinster: Louth, Meath, Cavan, Monaghan, Dublin North	01-7718815
South Dublin and Environs: Kildare, Wicklow (West), Dublin South	01 7718633
South/South-East: Clare, Limerick, Kerry, Cork, Tipperary, Waterford, Wexford, Kilkenny, Carlow, Wicklow (East)	021-2428611
West/North-West: Donegal, Sligo, Leitrim, Mayo, Galway, Roscommon, Longford, Westmeath, Offaly, Laois	091-385302



ADULT LEARNING SUPPORTS

Further Education and Training courses and programmes are provided through the 16 Education and Training Boards (ETBs) across Ireland and through the SOLAS online platform eCollege.

There are a range of options available:

<https://www.fetchcourses.ie/courses>

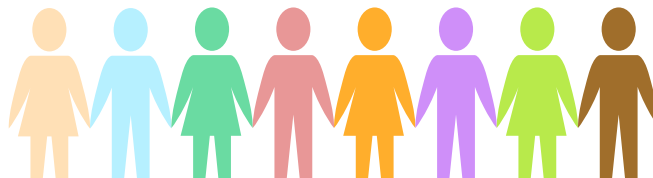
Further education is free of charge or subsidised.

Courses are designed to support learners who are interested in:

- upskilling to enter the workforce or progress in their existing career
- progressing into further or higher education
- undertaking an apprenticeship or traineeship,
- developing their skills in reading and writing

For a list of local free community-based courses / workshops / meeting spaces, contact:

Jane McNicholas at Dublin South City Partnership, who can provide
information and support
jane@dscp.ie 086 067 6708



ENGLISH LANGUAGE SUPPORTS

The City of Dublin Education and Training Boards (CDETb) provides free ESOL (English for Speakers of Other Languages) courses.

English Courses	Description
<u>ESOL Basic Level</u>	For Beginners: If you have little English, this is the best course for you. You will learn basic spoken English, reading and writing.
<u>ESOL QQI Level 3</u>	For Improvers: This course will improve your English. If you already can talk and write daily English, this course will help you to improve.
<u>ESOL QQI Level 4</u>	Advanced: If you have done our Level 3 Course, this course is for you. This course will bring your English up to a good daily standard. This course will improve your English, so you can be more confident when looking for a job.
<u>English Conversation (Fáilte Isteach)</u>	English Speaking: Join us for English Conversation. This is a weekly class, open to all. Improve your English speaking in a friendly setting.
<u>Internet Skills ESOL QQI Level 3</u>	If you want to learn internet skills & improve your English skills, this ESOL course is for you.

Contact your nearest centre to find out what is available:

CDETb, Adult Education Service, Captains Road, Crumlin D12

Eithne McGrath ESOL Co-ordinator

01 709 0250 eithne.mcgrath@aes.cdetb.ie

Classes in Captains Road, Crumlin College, Pearse College and F2 Centre, Rialto

Waiting list currently for places.

Contact Eithne by email for initial assessment

Warrenmount Centre, 15-17 Mill St, Dublin 8

Lia Clarkson

01 454 2622 lia.clarkson@warrenmountcentre.ie

www.warrenmountcentre.ie

New terms starts April 25th; the website will be updated with lists of available courses

Dublin 8 Community Education Centre, 17 Synge Street, Saint Kevin's, Dublin 8

Rachel Morrissey

01 405 4906 **087 904 6204** info@d8cec.com

Courses all currently full

CDETb South Inner City Adult Education Service, Liberties College, Bull Alley Street, Dublin 8

Paulina Espejo ESOL Co-ordinator

087 377 9270 paulina.espejo@aes.cdetb.ie

Limited availability. Contact Paulina for an initial assessment



ENGLISH LANGUAGE SUPPORTS

South Dublin County Partnership

Contact: Lyuba on **087 792 0640** or Carmen

Lyuba.moore@sdcpartnership.ie

Carmen.paredes@sdcpartnership.ie

Run ESOL classes in Clondalkin Intercultural Centre, Adamstown Community Centre, Balgaddy Child and Family Centre and Mountain Park Centre for Creative Learning, Oldbawn

Crosscare Wellington Centre, 26 Upper Wellington Street, Dublin 7

Sara Mullen

086 7704630 smullen@crosscare.ie

Run classes at different levels, different times

FOCUS Ireland, PETE, 14A Eustace Street, Dublin 2

Catherine Murphy

086 410 8207 pete@focusireland.ie catherine.murphy@focusireland.ie

Run online and in-person classes

For a list of local free community-based English Conversation courses
(Failte Isteach), contact:

Paul Holmes at Dublin South City Partnership, who can provide
information and support.

Currently, there are courses running in:

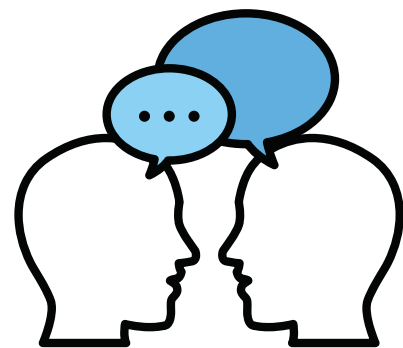
John Bosco Community Centre, Drimnagh, D12

St Andrew's Community Centre, Rialto, Dublin 8

Dublin Mosque, South Circular Road, D12

paul@dscp.ie

087 163 7706



EMPLOYMENT SUPPORTS

Once a person receives their permission letter confirming that they have been granted Temporary Protection under the EU Directive, they are entitled to seek employment or self-employment and vocational training education activities in Ireland.

The government offers a range of supports through gov.ie/therightcourse



NARIC Ireland Foreign Qualifications

NARIC Ireland provides advice on the academic recognition of a foreign qualification by comparing it, where possible, to a major award type and level on the Irish National Framework of Qualifications (NFQ).

<https://qsearch.qqi.ie/WebPart/Search?searchtype=recognitions>

For support with free advice, CV preparation, interview skills - offered as workshops or on a 1:1 basis, contact:

Lynda Butler at Dublin South City Partnership

lbutler@dscp.ie 086 1303 079

ENTERPRISE AND SOCIAL ENTERPRISE SUPPORTS

Once a person receives their permission letter confirming that they have been granted Temporary Protection under the EU Directive, they are entitled to seek employment or self-employment.

GoingFar is running a mentoring programme to support Ukrainian refugees to find employment in Ireland. You can sign up to receive or offer support on their website: <http://goingfar.co>

If you are a Ukrainian refugee, GoingFar are running a mentoring programme specifically to support you in finding employment quickly.

If you are a professional and would like to help, GoingFar are looking for mentors from all industries to support Ukrainian refugees to find employment.

The **Enterprise Team** of Dublin South City Partnership assists people (from areas Dublin 4, 6, 8, 12) through the process of launching and sustaining their own business with a range of one-to-one supports and self-employment/start your own business workshops. We host informal Q&As, Information sessions and a plethora of targeted enterprise workshops, including Start your own Business, Business Planning, Marketing & Digital Marketing, PR, Finance, Book Keeping, Revenue Compliance, E-Commerce, Sales, Boosting Online sales etc

The **Social Enterprise** team specialises in providing support to the founders of pre-start-up and early start up social enterprises, while also working with developing more established organisations. We raise awareness and encourage budding social entrepreneurs, local community leaders and private individuals to explore setting up and working in social enterprises.

Contact: **Michelle Liccardi at Dublin South City Partnership**
michelle@dscp.ie