



Information Pack for Families from Ukraine HSE Disability Services

1.0 Introduction:

The European Union has put in place a temporary protection Directive to allow Ukrainian citizens and others fleeing Ukraine access to a wide range of supports including supports for adults and children with disabilities. The HSE Disabilities (Community Operations) Service is signposting people covered by this Directive who are fleeing Ukraine and who arrive in Ireland, where they have family members with disabilities. A disability may mean that a family member has any of the following issues (this list is not exhaustive):

- An intellectual disability
- Is on the autism spectrum
- Has difficulty with sight (blind or visually impaired)
- Has difficulty hearing
- Has difficulty walking
- Has difficulty feeding or dressing

This information pack is to help you to identify where you can get information on accessing supports and services for people with disabilities in Ireland. **NOTE** – there are existing waiting lists for some of these support services, and once you have registered your needs, you will be added to the relevant list.

2.0 Disability Services - Community and Social Care:

<https://www.hse.ie/eng/services/list/4/disability/>

The HSE provides and funds a range of services for people with disabilities and their carers. These services include basic health services as well as assessment, rehabilitation, income maintenance, community care and residential care respite, home care and daycare.

Some services are provided directly by the HSE. Community, residential and rehabilitative training services are provided by voluntary organisations with grant aid from the HSE. People with disabilities are entitled to general health services. These services may include medical cards, prescribed medicines, medical and surgical aids and appliances, hospital services, dental, optical and aural services.

People with disabilities are entitled to avail of the range of community care services. In many cases, they have priority in access to the services. The relevant community care services may include public health nurse (PHN), home help, personal assistance, psychological services, speech and language therapy, occupational therapy, social work services, physiotherapy, daycare and respite.

- Click here for information on the [Disability Services in your county](#)
- Click here to read or download publications about [Disability Services](#)

If you are a family carer:

A family carer is described as someone who is providing an ongoing significant level of care to a person who is in need of care in the home due to illness or disability or frailty. The care that family and



other carers provide involves looking after the needs of people with a wide range of dependencies across all age groups.

If you are caring for a person with a disability you can find out more about being a [carer and the supports available](#).

3.0 Where to access information:

1. Children with Disabilities

Children's Disability Network Teams are for children aged from birth to 18 years who have complex needs, and their families. A child has complex needs if they have a range of difficulties which need the support of a team of professionals who work very closely together. There is a Children's Disability Network Teams for every part of the country. [Find your local Children's Disability Network Team](#)

- The most up to date information on Children's' Disability Network Teams (CDNTs) and contact details is our web directory which lists them by county. It can be found here <https://www2.hse.ie/services/disability-support-and-services/childrens-disability-services/find-a-childrens-disability-service.html>
- Tusla website. www.tusla.ie.

2. Special Needs Education

- <https://www.gov.ie/en/publication/48639-information-for-schools-ukraine/>
- Resources to support children and young people <https://krisepsykologi.no/war-in-ukraine-what-do-we-tell-the-children/>

3. Adults with Disabilities

a. Day Service for Adults

<https://www.hse.ie/eng/services/list/4/disability/newdirections/>

Adult day services are HSE funded programmes to provide day services supports to people age 18 and over, with intellectual disabilities, autism, or people with complex physical disabilities. The programmes assist people to make choices and plans and to be an active, independent member of the community.

Referrals for adult day services should be sent to the local HSE disability day service office, details are set out below.

CHO 1 - Donegal, Sligo, Leitrim, Cavan, Monaghan - HSE Day Service Supports & Guidance Development Unit, Ballyraine Industrial Estate, Letterkenny, Co Donegal, F92DY24. Telephone 086 0660996

CHO 2 - Galway, Mayo, Roscommon - HSE Disability Day Service, Community Healthcare West, 25 Newcastle Road, Galway, H91RW28. Telephone 091 546310



CHO 3 - Limerick, Clare, North Tipperary - HSE Disability Day Services, HSE Mid West Community Healthcare, South West Wing, St Josephs Health Campus, Mulgrave Street, Limerick, V94 C8DV. Telephone 061 461263

CHO 4 - Cork, Kerry - HSE Disability Day Services, Floor 1, Blackpool, Cork, T23YY57. Telephone 0214927100

CHO 5 - Waterford, Wexford, Carlow, Kilkenny, South Tipperary - HSE Disability Day Services, HSE South, St Dymphna's Hospital, Carlow, R93DE62. Telephone 059 9136417

CHO 6 – Dun Laoghaire, Dublin South East, Wicklow - HSE Disability Day Services, HSE Community Healthcare East, Block B, Civic Centre, Main Street, Bray, Co Wicklow, A98X329. Telephone 01 2744359

CHO 7 - Dublin South City, Dublin South West, Dublin West, Kildare West Wicklow - HSE Day Opportunities Service, Hawthorn House, Millennium Park Naas, Co Kildare, W91FY53. Telephone 045 931551

CHO 8 - Laois, Offaly, Longford, Westmeath, Louth, Meath - HSE Disability Day Opportunities, HSE, MLM, Health Centre, Tullamore, Co Westmeath, R35HP73. Telephone 057 9359671

CHO 9 - Dublin North Central, North Dublin, North West Dublin - HSE Disability Day Opportunities, 2nd Floor, Phoenix Hall, St. Marys Hospital, Phoenix Park, D20CK33. Telephone 01 7784113

4. Accessing Healthcare

Information on healthcare services is available in Ukrainian and Russian languages on www.hse.ie/ukraine

Local Community Healthcare Organisations are developing In-reach teams in many cases in partnership with NGO's, to support people where they are staying.

National Social Inclusion Office website

<https://www.hse.ie/eng/about/who/primarycare/socialinclusion>

Multi-lingual healthcare resources available here.

<https://www.hse.ie/eng/about/who/primarycare/socialinclusion/aboutsocial-inclusion/translation-hub/multilingual-resources-and-translatedmaterial>

5. Other Supports

Red Cross – www.redcross.ie

Irish Refugee Council – www.irishrefugeecouncil.ie



Immigration council of Ireland - www.immigrantcouncil.ie

MRCI – www.mrci.ie

Doras – www.doras.org

NASC – www.nascireland.org

SVP www.svp.ie

Failte isteach - www.thirdageireland.ie/

Sanctuary runners – www.sanctuaryrunners.ie

National Forum of Family Resource Centres – www.familyresource.ie

IDS Further education and training (FET) for Irish Sign Language classes and English classes
- education@irishdeafsociety.ie or WhatsApp/video at 085-284-1884.

6. Information on Supports and Allowances

For information on financial supports and allowances contact your local Intreo Office – to find your local office you should visit www.gov.ie/findyourintreo .

The dedicated Ukraine Support Centres are located in:

Cork - Cork City PSC and PPSN Centre, Department of Social Protection, Hanover Street, Cork, T12 PX62

Dublin - Guild Building, Cork Street, Dublin 8, D08 XH90

Limerick - Dominick Street, Limerick, V94 X327

7. Information for Deaf People on accessing International Sign Language Interpreters

Requests for Deaf Interpreters - Contact Irish Deaf Society at advocacy@irishdeafsociety.ie or phone/text at 086-440-1443

8. Advocacy Organisations for People with Disabilities

For Deaf People - email advocacy@irishdeafsociety.ie or WhatsApp/Video at 086-440-1443