



COVID-19 CYPSC Contingency Arrangements for the Coordination of Services

North Lee Area



Given the sudden 'invisibility' of children in society due to the 'stay at home' measures, there is growing concern that avenues for children at risk to seek support (school, clubs, sports etc.) have narrowed dangerously and that society may no longer have eyes on, or sight of, the child. At this time in particular, it is important that all of us promote the welfare and safety of children.

Recognising when a child is being harmed can sometimes be hard and knowing when to talk to Tusla Child & Family Agency is important, click [here](#) for more information. If you are worried about a child please contact the **Cork Dedicated Contact Point** Telephone **021 4923493** (Monday - Friday, 9am - 5pm)

If a child is in immediate danger contact the Gardaí at 112/999 or www.garda.ie

NORTH LEE EARLY INTERVENTION TEAM, HSE

Open to Children 0-6 years with 2 or more complex development needs who live in the following areas: North Lee Cork City, including Blarney, Macroom, Youghal, Carrigtowhill and Cobh.

In order to comply with HSE guidelines all activities within the centre have ceased until the end of April. However, supports are available as follows:

- Phone and video consultation sessions available to all our existing clients

Manager/Coordinator of Services

Anne Horgan is our clinical link

Claire Hayes is acting team coordinator at present

Tel: **021 4921581** (just a voicemail service as no one to answer this phone)

- Therapists have individual mobile numbers
- Aine Bogue SLT will be the link for this task 086 7871814

NEWBURY HOUSE FAMILY CENTRE CLG

In order to comply with HSE guidelines all activities within the centre have ceased until the end of April. However, supports are available as follows:

- Mayfield Community Response - Open to All
 - Co-Leading Team – currently forming team
 - Teleconferencing
 - Social Distance work including deliveries
 - Phone contact with volunteers and other teams
 - Support local groups – Mayfield Mens Shed etc

Manager/Coordinator of Services

Rosella Sheehan Coordinator

Tel: 0833328442

Phone/whatsapp/zoom

rosella@newburyhouse.ie

- Phone Support – Open to All
 - Family Support Worker and One Counsellor will provide phone/zoom/skype support. Open to new clients.
 - Family Support Worker contacts daily service users who were participating in Meitheal Programme and gives phone support.

Manager/Coordinator of Services

Deirdre Shanahan - Community Response Co-Lead

Family Support Worker

Tel: **083 3335749**

Phone/whatsapp

deirdre@newburyhouse.ie

- Counselling – Open to existing client group
 - Phone, skype or zoom. Continuing with current clients at the moment
- Support to vulnerable families and individuals - Open to all
 - Facebook posts of HSE advice, helplines, free online resources and information
 - Supporting individuals who contact service e.g. linked with Cork Penny Dinners to attain hamper supports for vulnerable elderly

Manager/Coordinator of Services

Newbury House General Queries

admin@newburyhouse.ie

Facebook: Newbury House

<https://www.facebook.com/Newburyhousefamilycentreltd/>

- Support to families and Children within service - Open to existing client group
 - Deliveries of food via free school scheme
 - WhatsApp group support to our 55+ families – Information group. Sending out verified HSE and TUSLA information
 - WhatsApp groups between teachers and families in the different sessions in preschool and crèche. Videos and activities sent to families. Videos made by staff themselves at school prior to enhanced lockdown
 - Linked with a child psychologist who sends us activities tailored for our families to help prevent or alleviate struggles that may arise from being cooped at home. Send out via WhatsApp to our parents over a phased basis

Manager/Coordinator of Services

Families have direct contact with Childcare staff via staff phones and WhatsApp

- New contacts must be via **083 3328442** or admin@newburyhouse.ie
- Preschool Queries: Childcare@newburyhouse.ie
- Baile Beag Creche queries bailebeag@newburyhouse.ie
- Mayfield Arts Queries mayfieldarts@gmail.com

YANA (YOU ARE NOT ALONE) DOMESTIC VIOLENCE SERVICE

Open to All women experiencing Abuse - East Cork Area, Youghal, Midleton, Carrigtwohill, Cobh

In order to comply with HSE guidelines all activities within the centre have ceased until the end of April. However, supports are available as follows:

- Phone Appointments
- WhatsApp/Skype Appointments
- Domestic violence support around Verbal, Emotional, Physical, Sexual, Financial abuse.
- Free Service confidential, 9am to 5pm Monday to Friday

Manager/Coordinator of Services

- Ruth Lehane Coordinator
 - June Murphy East Cork Support Worker
- Tel: 087 2963957**

COBH FAMILY RESOURCE CENTRE

In order to comply with HSE guidelines all activities within the centre have ceased until the end of April. However, supports are available as follows:

- One to one Family support phone calls Monday to Thursday 10am to 3pm
 - Contact: Bernadette Murphy Family Support Worker 086 0415169
- Foodcloud Provision to existing clients and emergencies
 - Contact: Stephanie Cadogan 086 0415168
- Phone counselling currently available to existing clients.
 - Contact: Jo-Anne Grainger 086 7758270
- Supporting families through Facebook run by childcare staff - Called learning and exploring through play. Childcare staff putting educational activities up each day.

Manager/Coordinator of Services:

Jo-Anne Grainger
Tel: 086 7758270

Admin Angela McCarthy
Email: office.cfrc@gmail.com
<http://www.cobhfamilyresourcecentre.ie/>
<https://www.facebook.com/cobhfamilyresourcecentre/>

YOUGHAL COMMUNITY HEALTH PROJECT

Open to New and existing clients - Families/Adults/older Adults in Youghal and environs

In order to comply with HSE guidelines all activities within the centre have ceased until the end of April. However, supports are available as follows:

- The Youghal CHP continues to support clients via text messages, phone calls and social media.
- Delivery of meals and wheels thrice weekly
- Involved in CCSP Friendly call service daily.
- Liaising with Barnardos in the support of local families and delivery of food parcels where available and necessary.

Manager/Coordinator of Services:

Nicola Lucey

Tel: 086 4668484

Email: Nicola.Lucey2@hse.ie

Facebook: <https://www.facebook.com/432103953554040/posts/the-youghal-community-health-project-based-in-the-family-centre-in-blackwater-he/736510056446760/>

COMMUNITY BASED DRUG& ALCOHOL INITIATIVE YOUGHAL

Open to All - Youghal area.

In order to comply with HSE guidelines all activities within the centre have ceased until the end of April. However, supports are available as follows:

- Phone support available, Monday – Friday, 9am-5:30pm.
- Contact also available via; Zoom, WhatsApp, or Google Hangout.
 - Contact: Mandy Graham - Drug and Alcohol Support Worker.
Tel: 086 384 2183.
Email: mandy.graham@foróige.ie

Manager/Coordinator of Services:

Phil O'Connor (Manager), Foróige.

TRAVELLER VISIBILITY GROUP (TVG)

In order to comply with HSE guidelines all activities within the centre have ceased until the end of April. However, supports are available as follows:

- Providing support to and leading TVG team via phone and online.
- Representing TVG at local and national level attending teleconference/video meetings with Services and Agencies to best support the Traveller Community in Cork during Covid 19.
- With the help of the full TVG team we update the website and social media channels to share info and support the community online

Contact:

- Eileen O'Shea tvgeoshea@gmail.com 087 1301756
- Breda O'Donoghue tvgbreda@gmail.com 087 2396340
(Eileen & Breda are Co-Directors responsible for Operations and Advocacy)
- Mary Coughlan is TVG Administrator tvgmmary@gmail.com 086 2853531

- Health Coordinator: Caroline Vasseur manages the Health Team and coordinates the Traveller Health Care Workers (THCW) schedule.
- Caroline liaises with the team on a daily basis and collates their feedback from phone/online outreach with the community and shares info/updates with HSE and TVG to assist further support etc.

Contact: Caroline Vasseur tvghcaroline@gmail.com 087 2191154

- Creche Team Manager Gemma Lewsley manages the crèche workers. TVG crèche is closed now.
- Gemma and her team make regular weekly contact with parents offering exercises and activities for their children. They are also available to answer queries from parents via email/phone.

Contact: Gemma Lewsley tvghemma1@gmail.com 087 2534693

- John O’Sullivan/Thomas Erbsloh are community development workers focusing on specific needs of community such as accommodation support and training/employment support. John is the Men’s Health Development worker.
- John and Thomas regularly contact individuals and families in the community that they work with. This outreach is via phone/online and they focus on identifying leaders in the community to share HSE info on Covid, to identify issues in accommodation/facilities that may increase risk of infection or spread of virus and liaise with national and local organisations and agencies to share info and support Traveller needs during Covid

Contact: - John O’ Sullivan tvjohn@gmail.com 088 62853532
 - Thomas Erbsloh tvghomas@gmail.com 085 1252415

- Ann Jordan is our Drug and Alcohol Worker
- Ann links in with existing case work individuals and families and also reaches out to contacts across the city to ensure community is supported during Covid 19. Ann also works with SMART Recovery team providing online sessions for members. Ann links in with the Local Drugs Taskforce and national agencies to provide support to those struggling with addiction during Coronavirus restrictions, sharing new info on drugs/alcohol services with TVG and the community.

Contact: Ann Jordan tvgdrugsproject@gmail.com 086 6084659

- Anne Burke is our Education Coordinator.
- Anne Burke links in via phone/online with Dept. Education, Justice and TUSLA to arrange support for families through the NTRIS programme- Anne is currently looking for support for Traveller and Roma families who may need support around the online/home-school info and exercises for their children. She managed the education workers on the NTRIS project and links in with TVG crèche for supports during these times.

Contact: Anne Burke sthnanne@gmail.com 086 0484272