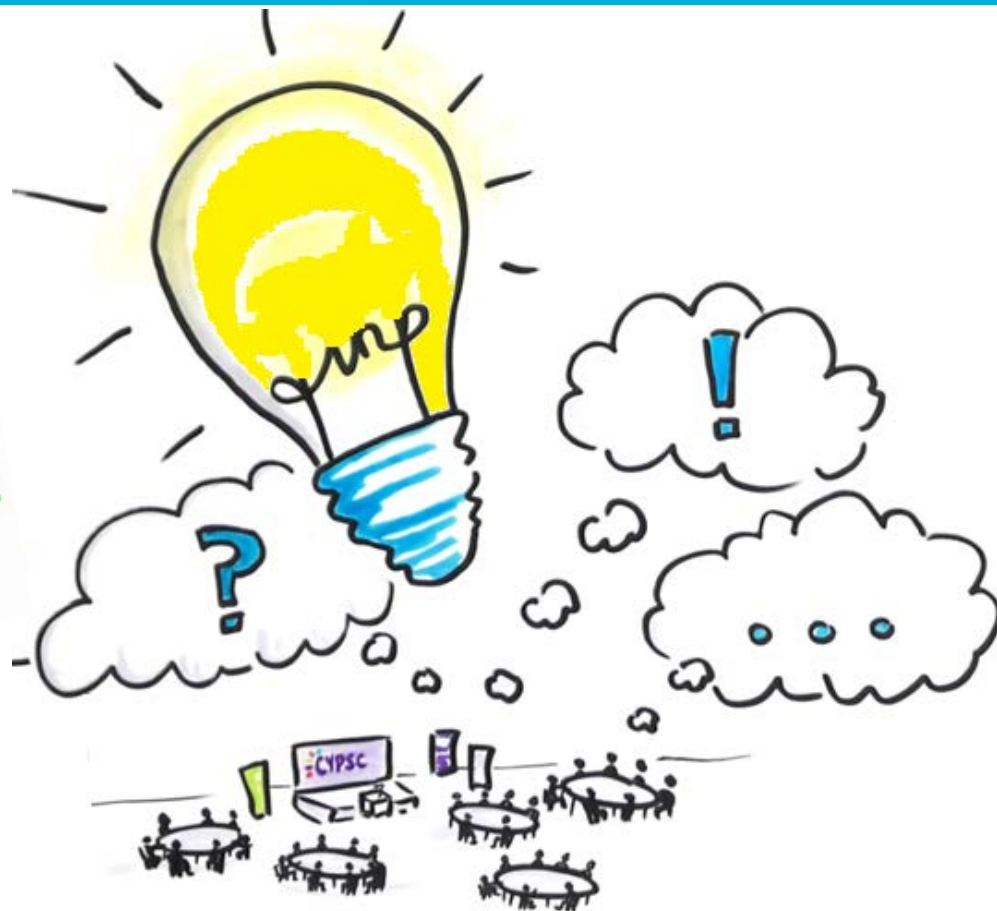


# Tusla Overview of CYPSC Best Practice

4<sup>th</sup> November 2019







# Collaborating for Change

## Homeless 'Youth Club'/Outreach Initiative

# Partners

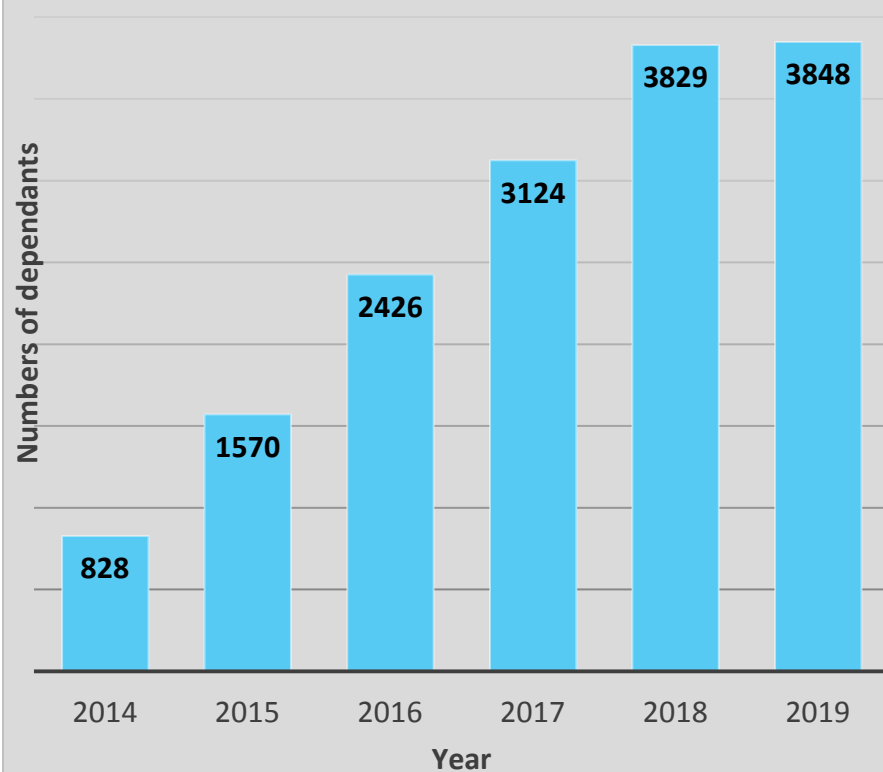


*First a Home, then Hope*



# Need

Number of 'dependants' in emergency accommodation



Source: Department of Housing, Planning and Local Government

## Children in emergency accommodation

Over 400% increase since 2014

Change of definition 2018

Over half in 'private' emergency accommodation

Excludes families in refuges, Direct Provision centres, hospitals etc.

# Cork CYPSC Approach

## Strategic approach to Homelessness

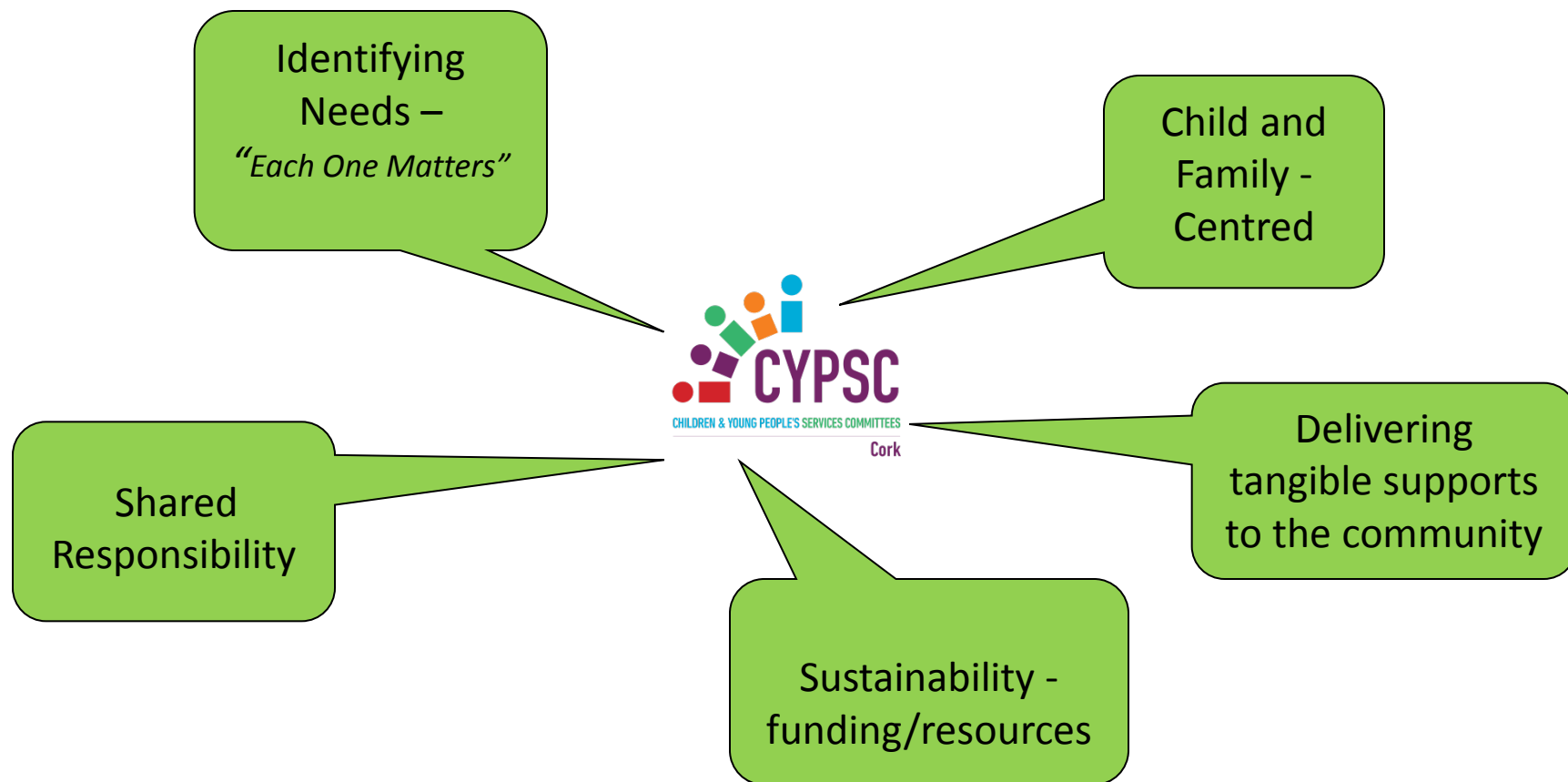
- To communicate gaps and needs locally and nationally with a focus on solutions to reduce homelessness

Cork CYPSC  
Youth Out of Home  
Sub Group

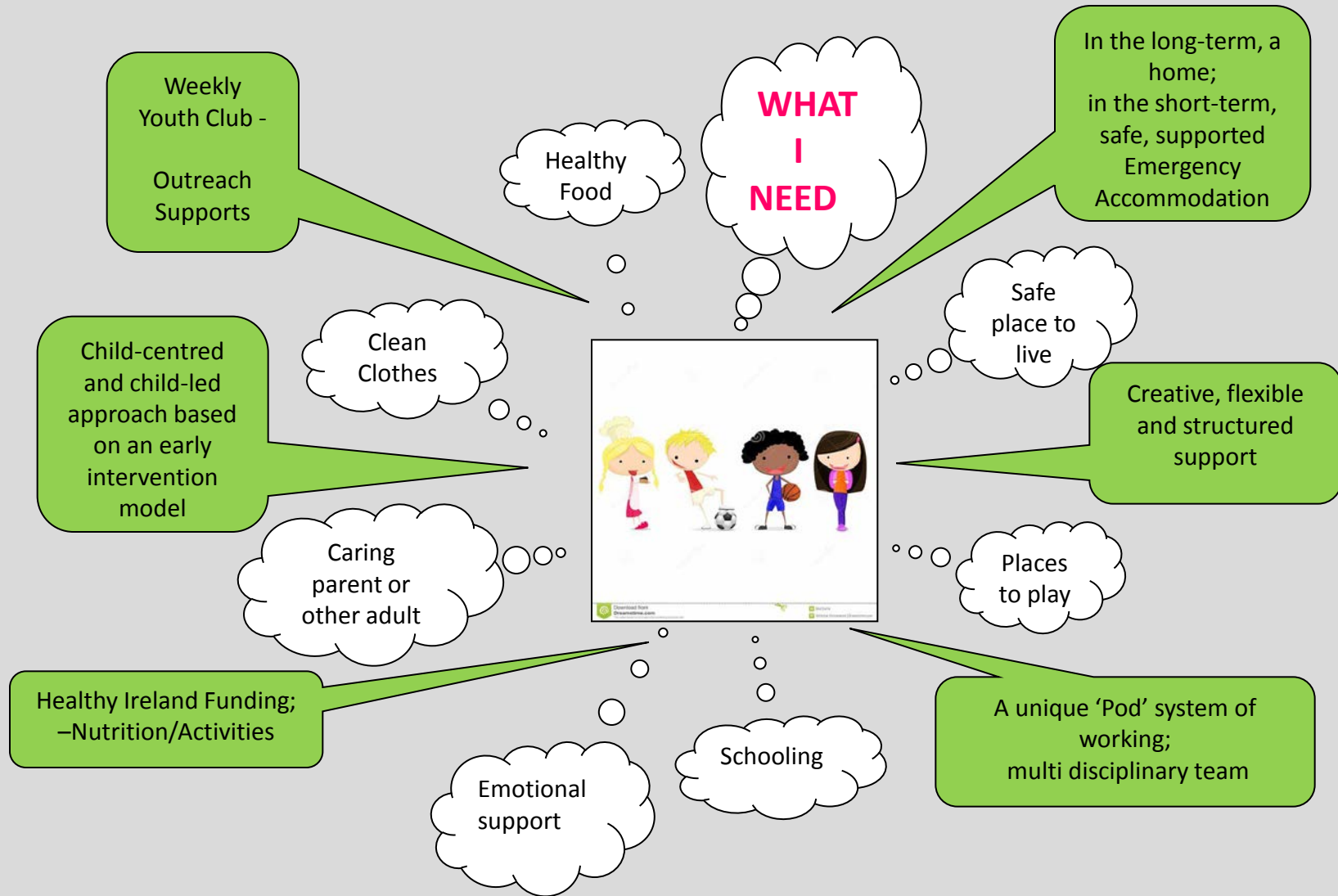
- To improve outcomes and opportunities for children and families in Cork who are homeless/living in B&B Accommodation

Homeless  
'Youth club'/  
Outreach Initiative

# Interagency Co-ordination and Collaboration



# Homeless 'Youth Club' / Outreach



**Every child who is homeless will have the chance to thrive**

# Measurable Impact of 'Youth Club'

- **Improvement in Children's Emotional, Physical and Nutritional Wellbeing**
- **Reduction in Behavioural issues**
- **Reduction in Child Protection Referrals**
- **Support to Parents Social and Emotional Wellbeing**

## Contact details

<p><b>Tracey Holt</b> Cork CYPSC Co-ordinator</p>	
<b>Email:</b>	<a href="mailto:Tracey.holt@tusla.ie">Tracey.holt@tusla.ie</a>
<b>Phone:</b>	0876287944
<b>Website:</b>	<a href="http://www.cypsc.ie">www.cypsc.ie</a>

# Dublin CYPSC Directory

[www.dublincypscdirectory.ie](http://www.dublincypscdirectory.ie)

# Collaboration across 5 Dublin CYPSC



The screenshot shows the CYPSC website interface. At the top, there is a navigation bar with the CYPSC logo, the text "CHILDREN & YOUNG PEOPLE'S SERVICES COMMITTEES", and links for "Service Login", "Register a Service", and "Select Language". Below this is a secondary navigation bar with "Service Categories", "Services Map", "About & Contact", and "Register a Service". The main content area features a large banner with the text "FIND SUPPORT & SERVICES" and a search form. The search form includes fields for "Keyword search", "Service Category", "For what age group?", and "Where are you looking?", along with a "Search Now" button. Below the search form, there is a section titled "View services by category" with a "View All" button. This section displays six categories of services, each with a representative image and a label: "Education, Training & Employment", "Health & Wellbeing", "Parent & Family", "Recreation & Community", "Safe & Secure", and "Special Interest Supports". At the bottom of the page, there is a footer with three main sections: "Search Services" (with a magnifying glass icon and a "View Services Categories" button), "Crisis Support" (with a star icon and a "Find Crisis Support" button), and "Contact" (with a puzzle piece icon and a "Local Dublin CYPSC Offices" button).

Not Secure — dublincypscdirectory.ie

**CHILDREN & YOUNG PEOPLE'S SERVICES COMMITTEES**  
Dublin City South • Dublin City North • Dún Laoghaire - Rathdown • Fingal • South Dublin

Service Login Register a Service  
Select Language

Service Categories Services Map About & Contact Register a Service

## 📍 FIND SUPPORT & SERVICES

Start your search for a service by selecting one or more options .....

Keyword search Service Category For what age group? Where are you looking?

Q Name or Keyword All Select an option Enter Town or Eircode

Search Now

### View services by category [View All](#)

Education, Training & Employment

Health & Wellbeing

Parent & Family

Recreation & Community

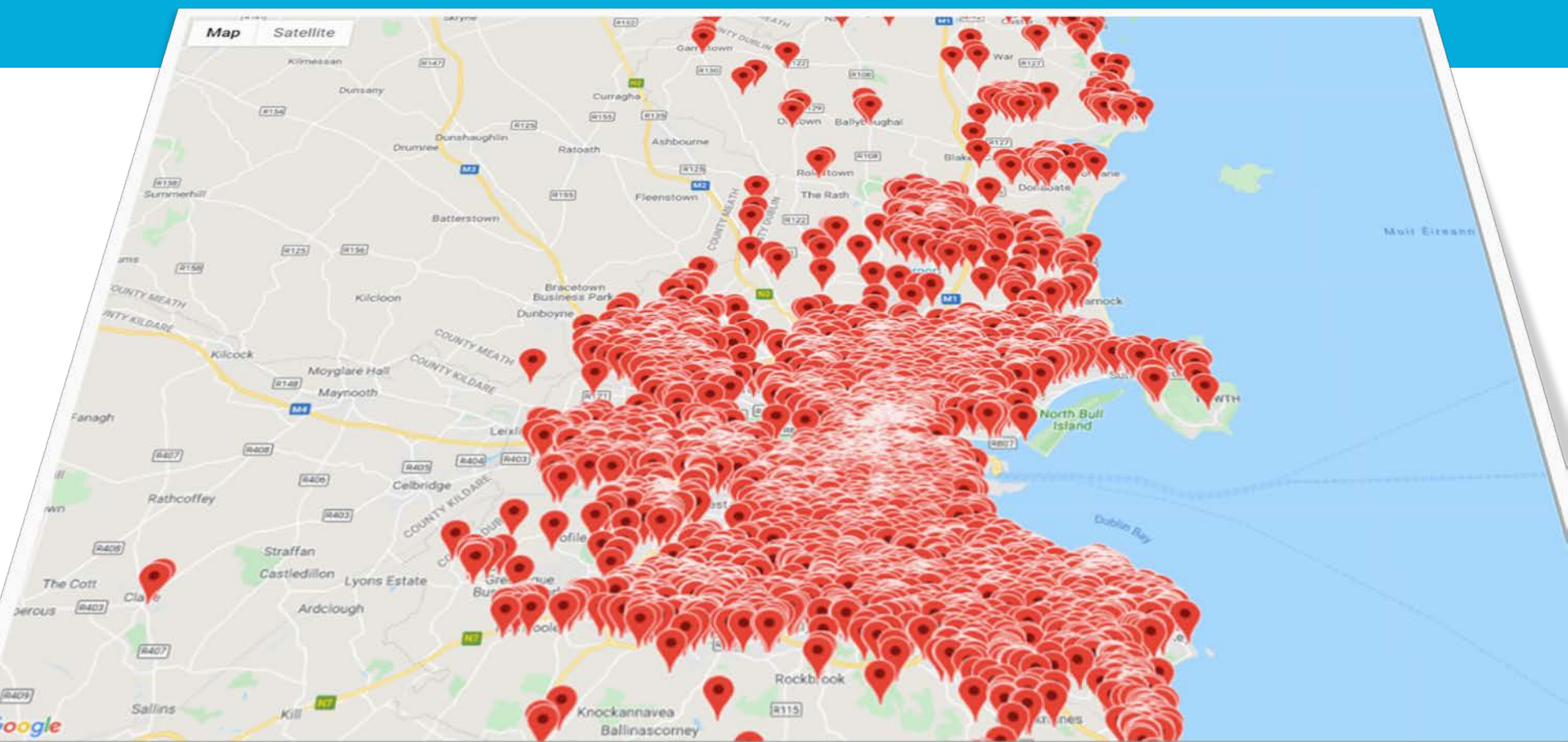
Safe & Secure

Special Interest Supports

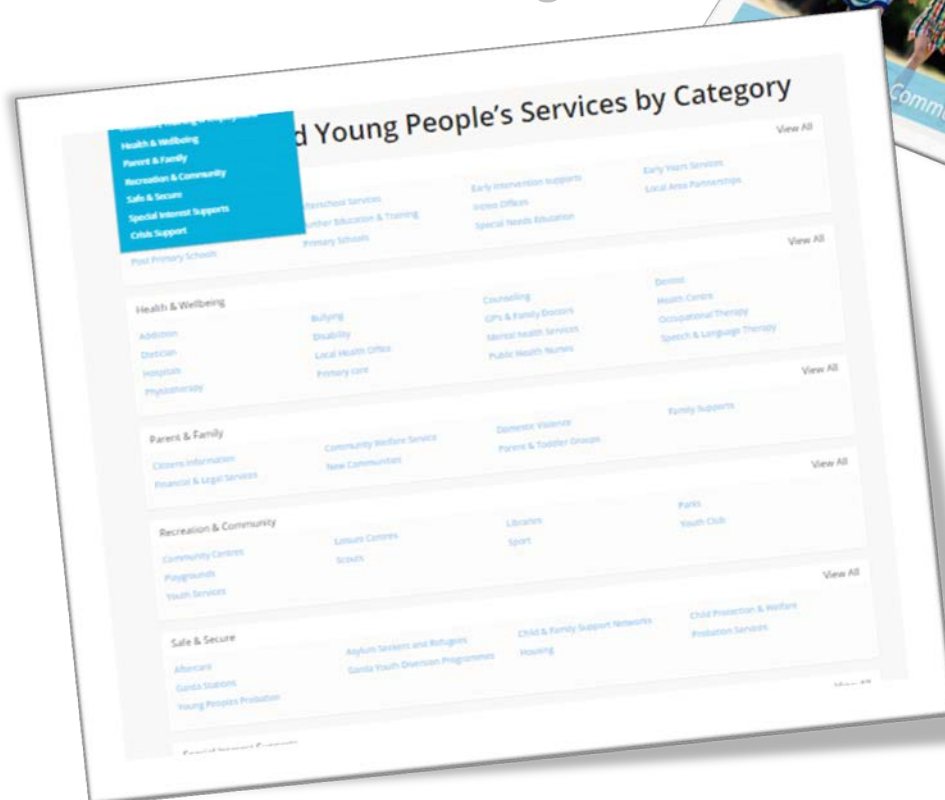
**Search Services**  
[View Services Categories](#)

**Crisis Support**  
[Find Crisis Support](#)

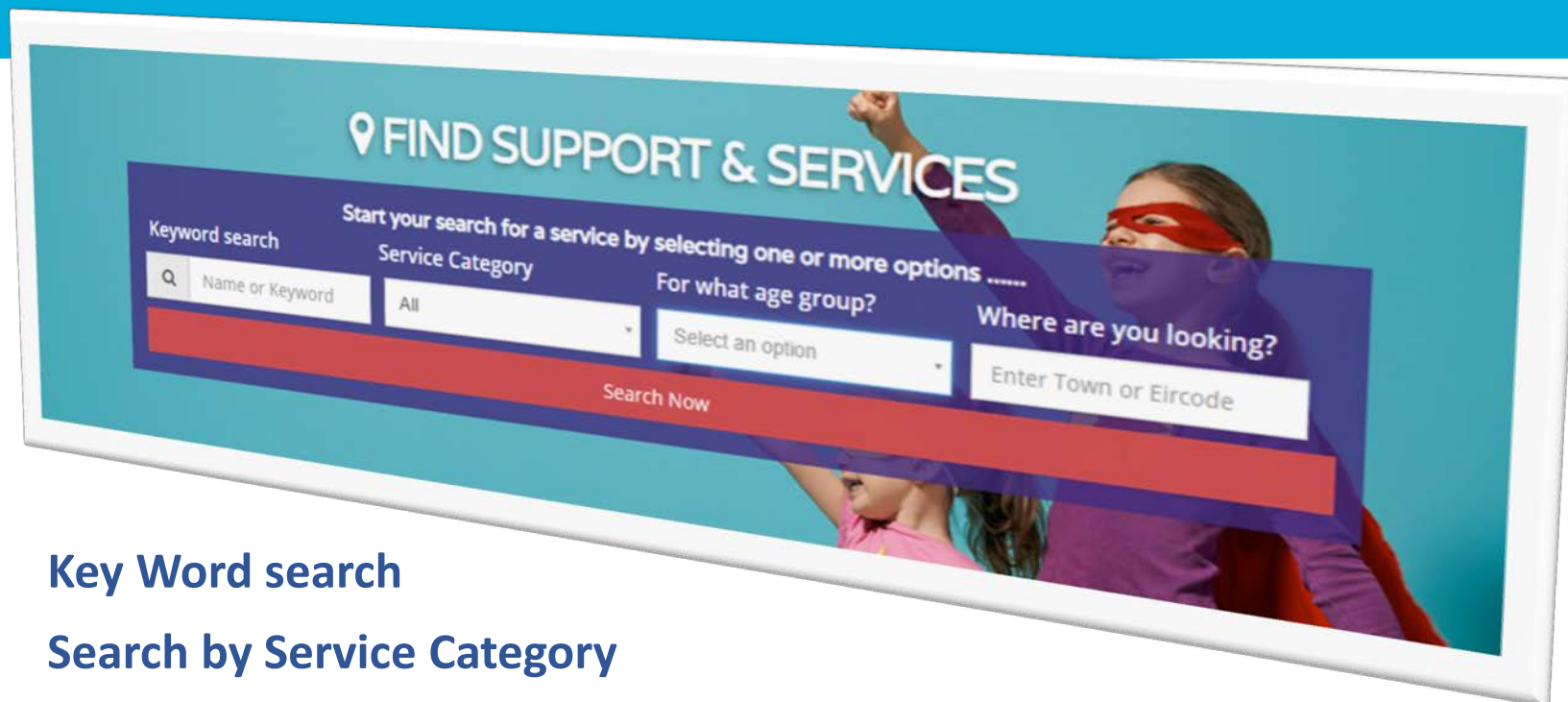
**Contact**  
[Local Dublin CYPSC Offices](#)



## 6 Categories

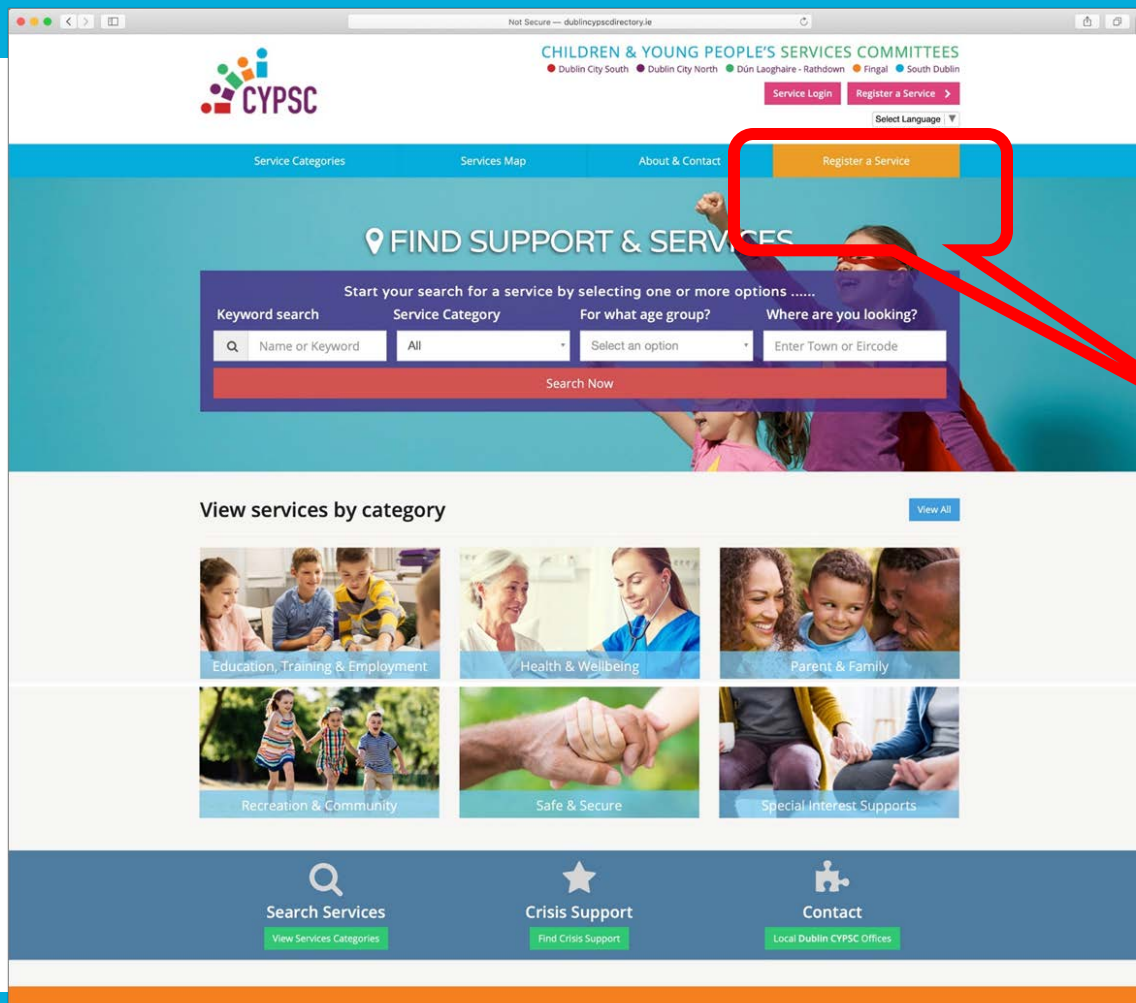


## 55 SUB CATEGORIES



1. Key Word search
2. Search by Service Category
3. Search by Age Group
4. Search by location

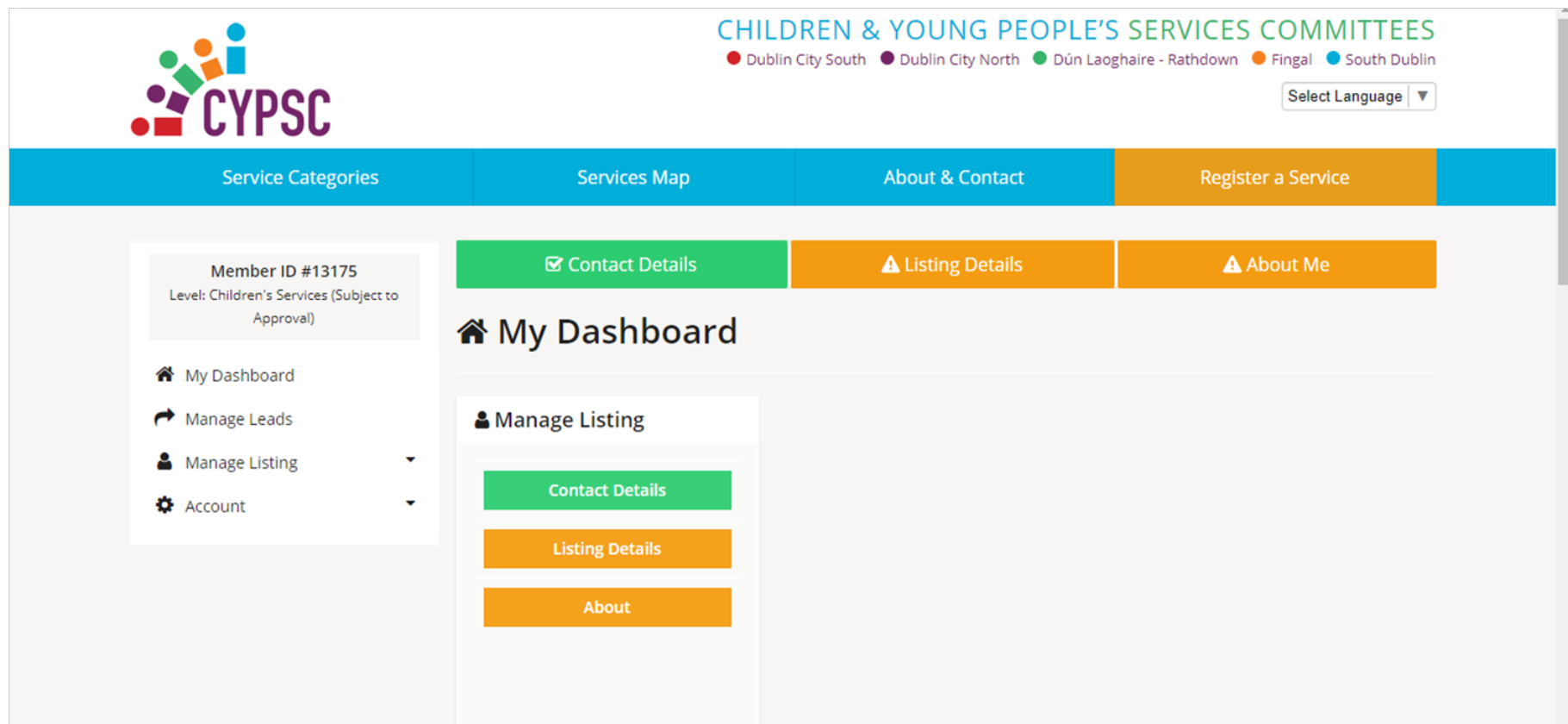
# Service Provider



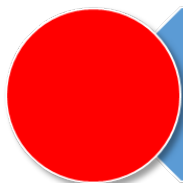
The screenshot shows the CYPSC website interface. At the top, there is a navigation bar with the CYPSC logo, a list of Dublin City areas (Dublin City South, Dublin City North, Dún Laoghaire - Rathdown, Fingal, South Dublin), and links for 'Service Login' and 'Register a Service'. Below this is a secondary navigation bar with 'Service Categories', 'Services Map', 'About & Contact', and a highlighted 'Register a Service' button. A red box and arrow point to this button. The main content area features a 'FIND SUPPORT & SERVICES' section with a search form. The form includes a 'Keyword search' field, a 'Service Category' dropdown (set to 'All'), a 'For what age group?' dropdown, and a 'Where are you looking?' field. A 'Search Now' button is at the bottom of the form. Below the search form, there is a 'View services by category' section with six categories: Education, Training & Employment; Health & Wellbeing; Parent & Family; Recreation & Community; Safe & Secure; and Special Interest Supports. At the bottom, there is a footer with three main sections: 'Search Services' (with a 'View Services Categories' link), 'Crisis Support' (with a 'Find Crisis Support' link), and 'Contact' (with a 'Local Dublin CYPSC Offices' link).

**Register a  
Service**

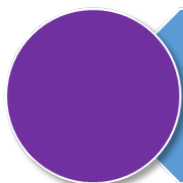
# Service Log – in



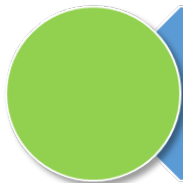
The screenshot displays the CYPSC Service Log web application. At the top, the CYPSC logo is on the left, and the text 'CHILDREN & YOUNG PEOPLE'S SERVICES COMMITTEES' is on the right, followed by a legend for Dublin City South, Dublin City North, Dún Laoghaire - Rathdown, Fingal, and South Dublin. A 'Select Language' dropdown is also present. Below this is a navigation bar with four tabs: 'Service Categories', 'Services Map', 'About & Contact', and 'Register a Service'. The main content area features a sidebar on the left with a user profile section showing 'Member ID #13175' and 'Level: Children's Services (Subject to Approval)'. Below this is a list of navigation links: 'My Dashboard', 'Manage Leads', 'Manage Listing', and 'Account'. The main content area has three buttons at the top: 'Contact Details' (green), 'Listing Details' (orange), and 'About Me' (orange). Below these is a 'My Dashboard' section with a 'Manage Listing' sub-section containing three buttons: 'Contact Details' (green), 'Listing Details' (orange), and 'About' (orange).



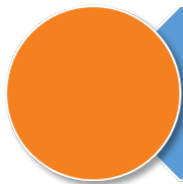
*Promote the website across the  
Dublin Region / 5 areas*



*Increase the detail of the information  
provided by services*



*Increase the number of services registered*



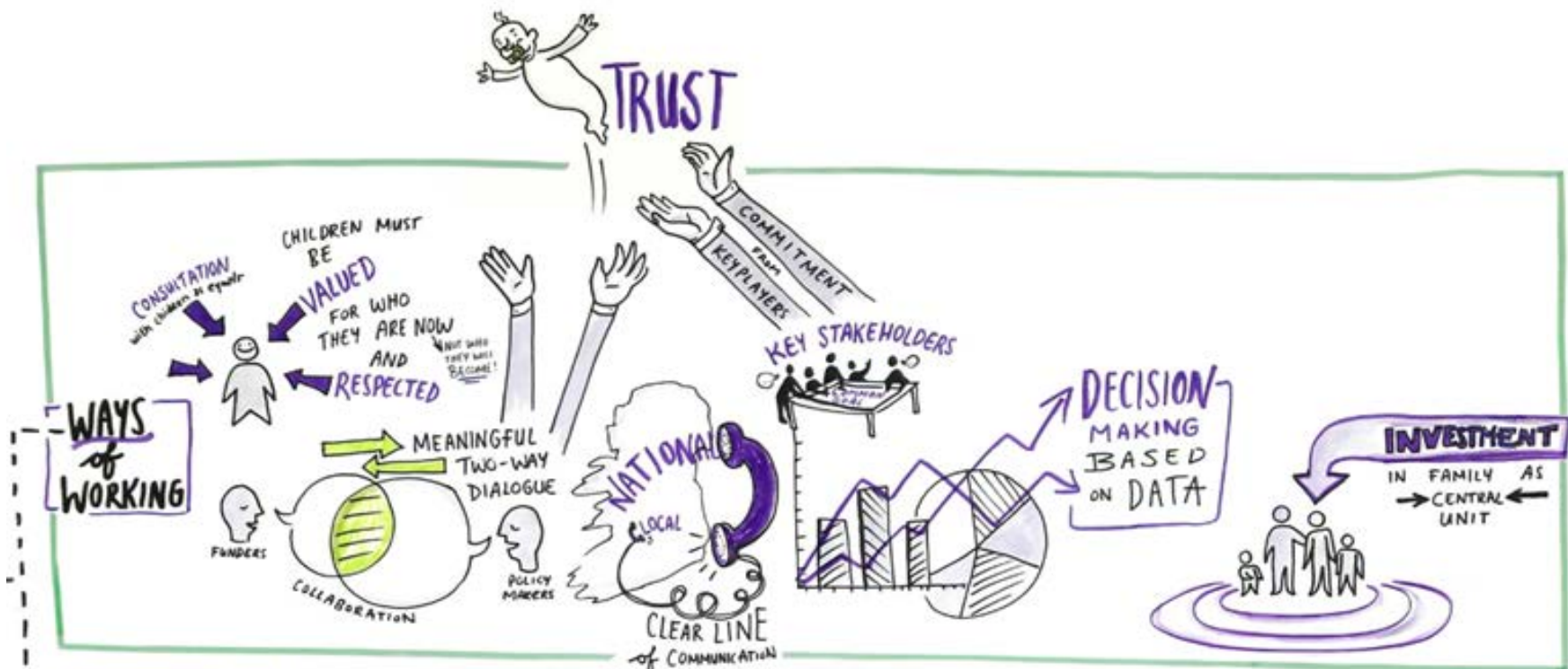
*Communication with services / users, take feedback on  
how we can improve the site from user experience!*

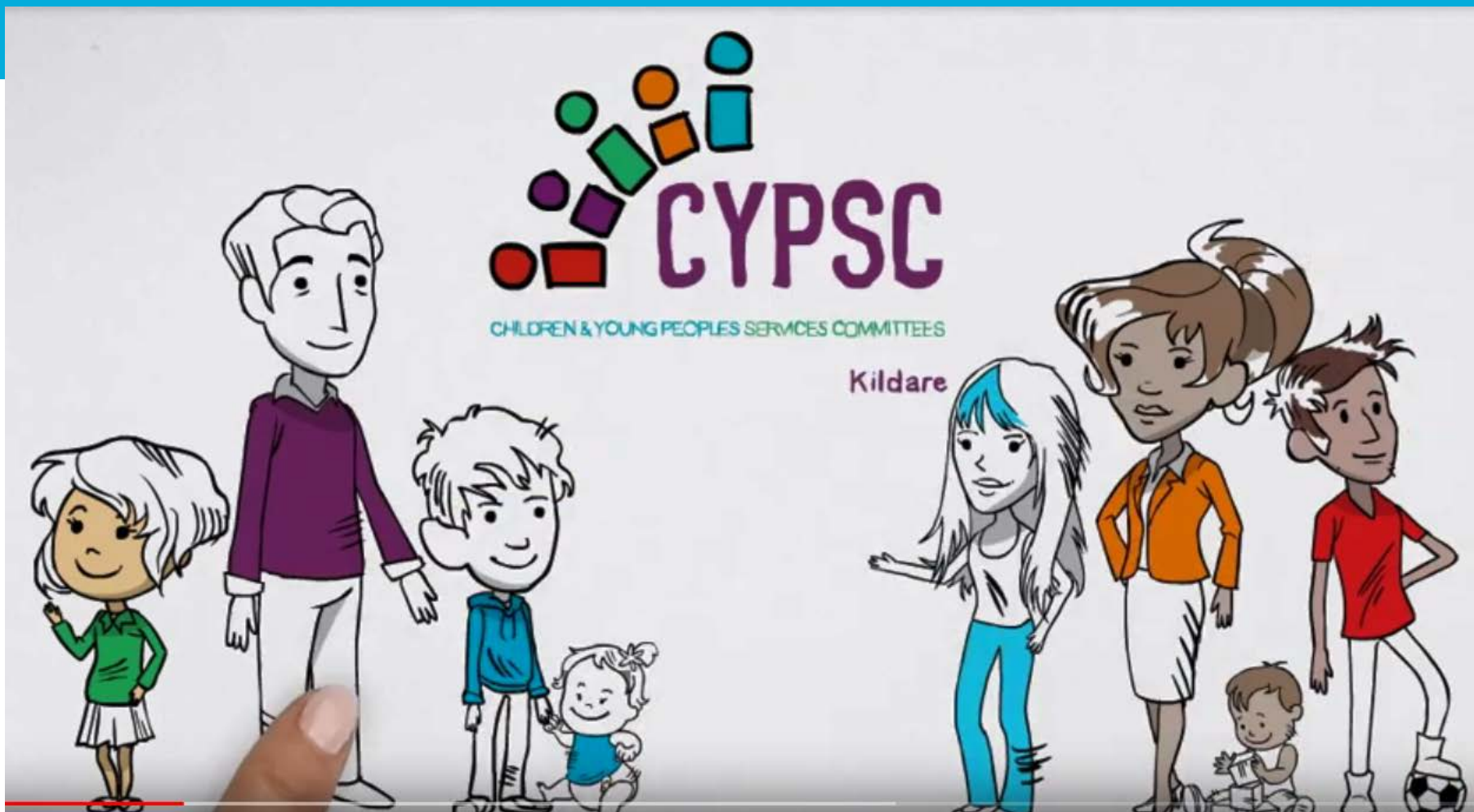
## Contact details

<p><b>Nuala Nic Giobúin</b> Dublin City South CYPSC Co-ordinator</p>	
<b>Email:</b>	<a href="mailto:nuala.nicgiobuin@tusla.ie">nuala.nicgiobuin@tusla.ie</a>
<b>Phone:</b>	086 047 0848
<b>Website:</b>	<a href="http://www.cypsc.ie">www.cypsc.ie</a>

# Tusla Overview of CYPSC Best Practice

4<sup>th</sup> November 2019





## Contact details

**Colma Nic Lughadha**  
National Co-ordinator for CYPSC

**Email:**

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**Phone:**

01 7718853

**Website:**

[www.cypsc.ie](http://www.cypsc.ie)



**An Roinn Leanaí  
agus Gnóthaí Óige**  
Department of Children  
and Youth Affairs

